

**RFP-MQD-2010-003**  
**TO PROVIDE CARE COORDINATION/CASE MANAGEMENT SERVICES FOR THE STATE**  
**OF HAWAII ORGAN AND TISSUE TRANSPLANT PROGRAM**  
**Q&A (5/22/09)**

<i>NO.</i>	<i>SEC</i>	<i>PG</i> <i>#</i>	<i>QUESTION</i>	<i>RESPONSE</i>
1.	40.400  Certifying and Credentialing Providers	28 2 <sup>nd</sup> bullet	The RFP specifies that we need to follow the "established criteria for selecting and contracting with transplant providers supplied by the State of Hawaii". Can the State provide us with access to this criteria?	The criteria, to the extent they are defined are available on the MQD provider manual that can be accessed at <a href="http://www.medquest.us/providers/ProviderManual.html">http://www.medquest.us/providers/ProviderManual.html</a> . Offeror's should also reference Hawaii Administrative Rules Title 17, Chapter 1736.