

**MANAGED CARE PLANS FOR
HAWAII CHILDREN'S HEALTH CARE
PROGRAM**

**Request For Information
No. RFI-MQD-2008-007**

**Department of Human Services
Med-QUEST Division
September 27, 2007**

INTRODUCTION

Reason for the RFI

The State of Hawaii, through the Department of Human Services (DHS), Med-QUEST Division (MQD), is issuing this Request for Information (RFI) to seek information to prepare a Request for Proposal (RFP) for health care coverage for certain uninsured children by one or more managed care plans operating under authority of Chapter 432 of the Hawaii Revised Statutes (HRS). The information received through this RFI will assist DHS in preparing the RFP.

BACKGROUND

While estimates vary of the number of children, who reside in Hawaii and are without health care insurance, there may be as many as 3,500 (three thousand five hundred). These children include those who are ineligible for Federal and State medical assistance programs, aliens on temporary visas, and undocumented immigrants.

The 2007 Hawaii State Legislature passed a bill to establish the Hawaii Children's Health Care Program, as a temporary three-year pilot program, for uninsured children who are at least thirty-one days old, but less than nineteen years of age. On June 30, 2007, the Governor signed the bill as Act 236 to provide access to health care coverage for those uninsured children.

DHS will be issuing an RFP for managed care plans operating under Chapter 432, HRS, to provide no-cost health insurance for eligible children. One half of the premium costs will be paid by the contracted managed care plans for their respective enrollees. The State will make regular (e.g., quarterly, etc.) payments to the contracted managed care plans for the other half of the cost, up to a stated maximum dollar amount, of each of their respective enrollees.

RFI RESPONSE

Please provide response to the following questions.

1. Children must generally be without health insurance coverage for six-months to be eligible for the Hawaii Children's Health Care Program. Act 236 requires a contracted managed care plan to determine eligibility for the Program. How should a contracted managed care plan ascertain a child's uninsured status?

2. The Department is required to process Medicaid and QUEST applications on a timely basis. For the Hawaii Children's Health Care Program, what should be the timeframe for a contracted managed care plan to process applications?
- 3; The Department provides an administrative appeals process for any Medicaid and QUEST applicant, who is dissatisfied with an eligibility determination decision. What administrative appeal provisions should be required of any managed care plan contracted for the Hawaii Children's Health Care Program?
4. A managed care plan contracted for the Program must be able to provide health care coverage for any eligible child in the State and to ensure reasonable access to providers. If your organization intends to participate in the Program, would you be able to ensure access to services in all communities on all islands?

RESPONSE SUBMISSION

RFI submission must include name, organization (if applicable), and contact information of the person/organization submitting the response.

Responses to this RFI are due by October 8, 2007, 2:00 p.m., Hawaii Standard Time (HST). Please indicate "Hawaii Children's Health Care Program, RFI-MQD-2008-007" on the cover of the response and mail or deliver one (1) original, three (3) copies, and an electronic version stored in Microsoft Word 2003 or lower to:

Mr. Alan Matsunami, Acting Administrator
Health Care Management Branch
Department of Human Services
Med-QUEST Division
1001 Kamokila Boulevard, Suite 317
Kapolei, HI 96707

CONFIDENTIAL INFORMATION

If respondents believe that any part of their RFI response should remain confidential, respondents shall clearly identify those parts and include a statement detailing the reasons the information should not be disclosed. Such reasons shall include specific harm or prejudice that may arise. The DHS Director and the Acting Administrator shall determine whether the identified information should remain confidential. A prior notice shall be provided to the respondent should any information that was requested to be confidential become part of public distribution or information.

COST OF RESPONSE

DHS will not reimburse any respondent for costs related to preparation and submission of a response to this RFI.

USE OF INFORMATION

DHS reserves the right to incorporate in a solicitation, if issued, for such a contract, any recommendations presented in responses to this RFI. Please note that participation in this RFI process is optional and is not required in order to respond to any subsequent procurement by DHS. Neither DHS nor the responding party has any obligation under this RFI.

If there are any questions or need for clarification about this RFI, please contact Mr. Alan Matsunami at (808) 692-8083 or at AMatsunami@medicaid.dhs.state.hi.us.