

Performance Measures

<p style="text-align: center;">TABLE A: Performance Outcomes (January – June 2016)</p>	<p style="text-align: center;">Objective for FY 2016</p>
Knowledge of Child Development	
1. % of parents calling The Parent Line will be able to voice understanding of their child’s development including if their child is delayed and to what extent.	90%
2. % of callers who request and receive written parenting materials who continue to utilize The Parent Line.	90%
3. % of training participants will learn how to effectively utilize the ASQ & ASQ-SE tool as indicated in a pre-post, test.	95%
4. % of training participants who demonstrate an increased understanding of safe sleep environments.	95%
5. % of _____.	____%
6. % of _____.	____%
Nurturing and Attachment/Social Emotional Competence	
1. % of parents calling The Parent Line will report the call was helpful and that they have more information on parenting than they did previous to calling.	95%
2. % of families served through Home Reach will demonstrate nurturing and facilitate emotional attachments with their children.	95%
3. % of _____.	____%
4. % of _____.	____%
Social Connections	
1. % of families receiving Home Reach will be provided support in finding social connections.	90%
2. % of parents attending a general education or training who will form connections with other parent participants.	80%
3. % of _____.	____%
4. % of _____.	____%
Concrete Supports	
1. % of parents calling The Parent Line who report they received general parenting information that has provided concrete support to them as parents.	90%
2. % of parents served through Home Reach will receive concrete support for parenting issues.	95%
3. % of _____.	____%
Resilience	
1. % of parents calling The Parent Line who report they feel more resilient and more positive about parenting.	80%
2. % of _____.	____%

Performance Measures

Table B. Performance Activities/Outputs (January – June 2016)	Performance Objectives for (01/16- 03/16)	Performance Objectives for (4/16- 6/16)	Annual Performance Objectives for Jan-June 2016
1. Number of calls answered by The Parent Line.	750	750	1,500
2. Number of new parent packets distributed	7,500	7,500	15,000
3. Number of parents who received written information following phone calls.	250	250	500
4. Number of newsletters for parents of preschoolers distributed.	40,000	40,000	80,000
5. Number of kindergarten readiness brochures distributed.	6,750	6,750	12,500
6. Number of community resource directories distributed.	15,000	15,000	30,000
7. Number of safe sleep handouts distributed.	18,750	18,750	37,500
8. Number of visitors to The Parent Line website.	5,000	5,000	10,000
9. Number of general educational workshops/trainings conducted.	6	6	12
10. Number of referrals made for Home Reach services.	19	19	38
11. Number of families receiving Home Reach services.	15	15	30

Quarterly Narrative Report Summary:

1. Activity Milestones
2. Significant Outputs (e.g. service delivery, capacity, enrollment, attendance, satisfaction, other)
3. Significant Immediate Outcomes (Outcomes obtained immediately as a direct result of program participation and involve changes in one or more of the following: knowledge, attitudes/beliefs, skill acquisition, behavior and relationships)
4. Implementation Issues and Concerns
5. Significant Stories/Consumer Satisfaction
6. Demographic Information

<p style="text-align: center;">TABLE A: Performance Outcomes (July 2016 – June 2017)</p>	<p style="text-align: center;">Objective for FY 2017</p>
<p>Knowledge of Child Development</p>	
<p>1. % of parents calling The Parent Line will be able to voice understanding of their child’s development including if their child is delayed and to what extent.</p>	<p style="text-align: center;">90%</p>
<p>2. % of callers who request and receive written parenting materials who continue to utilize The Parent Line.</p>	<p style="text-align: center;">90%</p>
<p>3. % of training participants will learn how to effectively utilize the ASQ & ASQ-SE tool as indicated in pre-post, tests.</p>	<p style="text-align: center;">95%</p>
<p>4. % of training participants who demonstrate an increased understanding of safe sleep environments.</p>	<p style="text-align: center;">95%</p>
<p>5. % of _____.</p>	<p style="text-align: center;">____%</p>
<p>6. % of _____.</p>	<p style="text-align: center;">____%</p>
<p>Nurturing and Attachment/Social Emotional Competence</p>	
<p>1. % of parents calling The Parent Line will report the call was helpful and that they have more information on parenting than they did previous to calling.</p>	<p style="text-align: center;">95%</p>
<p>2. % of families served through Home Reach will demonstrate nurturing and facilitate emotional attachments with their children.</p>	<p style="text-align: center;">95%</p>
<p>3. % of _____.</p>	<p style="text-align: center;">____%</p>
<p>4. % of _____.</p>	<p style="text-align: center;">____%</p>
<p>Social Connections</p>	
<p>1. % of families receiving Home Reach will be provided support in finding social connections.</p>	<p style="text-align: center;">90%</p>
<p>2. % of parents attending a general education or training who will form connections with other parent participants.</p>	<p style="text-align: center;">80%</p>
<p>3. % of _____.</p>	<p style="text-align: center;">____%</p>
<p>4. % of _____.</p>	<p style="text-align: center;">____%</p>
<p>Concrete Supports</p>	
<p>1. % of parents calling The Parent Line who report they received general parenting information that has provided concrete support to them as parents.</p>	<p style="text-align: center;">90%</p>
<p>2. % of parents served through Home Reach will receive concrete support for parenting issues.</p>	<p style="text-align: center;">95%</p>
<p>3. % of _____.</p>	<p style="text-align: center;">____%</p>
<p>Resilience</p>	
<p>1. % of parents calling The Parent Line who report they feel more resilient and more positive about parenting.</p>	<p style="text-align: center;">80%</p>
<p>2. % of _____.</p>	<p style="text-align: center;">____%</p>

Table B. Performance Activities/Outputs (July 2016 – June 2017)	Performance Objectives Quarter 1 (07/16-9/16)	Performance Objectives Quarter 2 (10/16-11/16)	Performance Objectives Quarter 3 (01/17-03/17)	Performance Objectives Quarter 2 (03/17-6/17)	Annual Performance Objectives for Fiscal Year 2016
1. Number of calls answered by The Parent Line.	750	750	750	750	3,000
2. Number of new parent packets distributed	7,500	7,500	7,500	7,500	30,000
3. Number of parents who received written information following phone calls.	250	250	250	250	1,000
4. Number of newsletters for parents of preschoolers distributed.	40,000	40,000	40,000	40,000	160,000
5. Number of kindergarten readiness brochures distributed.	12,500	12,500	12,500	12,500	25,000
6. Number of community resource directories distributed.	12,500	12,500	12,500	12,500	30,000
7. Number of safe sleep handouts distributed.	18,750	18,750	18,750	18,750	75,000
8. Number of visitors to The Parent Line website.	5,000	5,000	5,000	5,000	20,000
9. Number of general educational workshops/trainings conducted.	6	6	6	6	24
10. Number of referrals made for Home Reach services.	18	19	19	19	75
11. Number of families receiving Home Reach services.	10	17	17	16	60

Quarterly Narrative Report Summary:

1. Activity Milestones
2. Significant Outputs (e.g. service delivery, capacity, enrollment, attendance, satisfaction, other)
3. Significant Immediate Outcomes (Outcomes obtained immediately as a direct result of program participation and involve changes in one or more of the following: knowledge, attitudes/beliefs, skill acquisition, behavior and relationships)
4. Implementation Issues and Concerns
5. Significant Stories/Consumer Satisfaction
6. Demographic Information