



## STATE PROCUREMENT OFFICE NOTICE & REQUEST FOR SOLE SOURCE

1. TO: Chief Procurement Officer
2. FROM: Dept. of Health/MHT SIG  
Department/Division/Agency

Pursuant to §103D-306, HRS, and Subchapter 9, Chapter 3-122, HAR, the Department requests sole source approval to purchase the following:

3. Description of goods, services, or construction:

1. Establish a Hawaii website to be added on to the Network of Care website, <http://www.networkofcare.org>. to provide a simpler, faster, and centralized location for consumers, their caregivers, and providers to find out what appropriate community services are available to them; develop easy access to information about county and state programs and assistance; develop an online capacity for consumers to maintain a personal information record that could also be used by care coordinators; develop significantly improved community access to information and services for all consumers, including people with disabilities, people with limited or no English literacy skills, and for low-income individuals; provide timely and accurate educational materials to be available on the websites regarding diseases and conditions, medications and treatments, care management issues, prevention, early intervention, planning, consumer advocacy and protection, and other related topics on Mental Health; provide a mechanism for greater communication among consumers as well as greater advocacy capability between the long-term care community and policy makers.
2. Provide annual maintenance.

4. Vendor Name: Trilogy Integrated Resources, LLC.

Address: 1101 Fifth Ave., Suite 250  
San Rafael, CA 94901

5. Price:

\$100,320\*

6. Term of Contract:  
(mm/dd/yyyy)

From: 5/23/08 or UA

To: 9/9/09

7. Prior Sole Source Ref No.

8. Feature: The good, service, or construction has the following unique features, characteristics, or capabilities: Hawaii is 1 of 9 states to receive a SAMHSA Mental Health Transformation State Incentive Grant (MHTSIG). This grant was awarded to address the goals of the President's New Freedom Commission (NFC) on Mental Health 2003 Final Report. One of the goals set by the NFC was to employ technology to access mental health care and information. The NFC found that extensive mental health information could be accessed through the internet, thus, leading them to approve the Network of Care (NOC) website model as a chosen resource for transformation. NOC is an online interactive site where information on mental health and Hawaii's mental health services is made accessible to the general public. It allows Hawaii to network with 16 states who have already established sites, eight of which are MHTSIG states. NOC includes consumer friendly information modules on: Services, Library, Legislature, Insurance, Support/Advocay and My folder/WRAP in several languages including American sign language. As upgrades/data are designed for other states, they are added to all NOC sites at no additional cost. Trilogy Integrated Resources has an established platform that allows sites to be added in a timely manner (60 to 90 days from contract approval) and without incurring expensive development costs. Some maintenance features include: monthly updates of the Service Directory Database; quarterly and annual updates of all content within the Library; nightly updates of Legislative Module (both State and Federal); 24/7/365 support; replies to all visitors' feedback e-mails; monitoring of all message board postings; provider sections that include websites, private message boards, online calendar of events; unlimited private and public pages; hosting.

\*\$60,000 for construction  
\$40,320 for maintenance to begin upon acceptance

9. Essential features. How the unique features, characteristics, or capabilities are essential for the agency to accomplish its work: 1) The website will fulfill Hawaii's Comprehensive Mental Health Plan recommendations to use technology as a component to provide a "One Stop Shop" to improve awareness and utilization of comprehensive services and access to care. State, county, public and private partners may post information (currently fragmented) to this central site for consumers and their families allowing a more comprehensive view of services. Consumers/Families, Providers, case workers and the general public state-wide may share and access information as the site provides "211" like features 24/7/365 in multiple languages. 2) Consumers may create and store online their own advance directives (sometimes called WRAP) related to their care and share all or parts of their plans with designated support people which should lead to better intervention and recovery. 3) The Legislative Module helps users identify and read bills related to their care, allowing them to contact authors of bills via email, and see how other states and Federal legislation weigh in on these issues.

11. Alternate source. The following other possible sources for the good, service, or construction were investigated but do not meet our needs because: This source has been recognized and approved by SAMHSA and the NFC as a transformational instrument and has been replicated in all the other MHTSIG states and several other states. Established more than 7 years ago, Trilogy has developed a cost-effective and user-friendly template that would be much more costly and time consuming to develop from ground up. There is no other vendor who has designed a site that contains these features and who offers continuous upgrades and updates as they are developed at no extra cost.

12. Direct any inquiries to:  
 Department: DOH/MHTSIG  
 Contact Name/Title: Janet Iraha

13 Phone Number:  
453-6619  
 Fax Number:  
453-6688

Expenditure may be processed with a purchase order: Yes  No  If no, a contract must be executed and funds certified.

Agency shall ensure adherence to applicable administrative and statutory requirements.

14. I certify that the information provided above is to the best of my knowledge, true, correct and that the goods, services, or construction are available through only one source.

for Susan Jackson  
 Department Head

5/15/08  
 Date

Reserved for SPO Use Only

15 Date Notice Posted: 5/16/08

Submit written objections to this intent to issue a sole source contract within seven calendar days or as otherwise allowed from the above posted date to: Chief Procurement Officer  
 State Procurement Office  
 P.O. Box 119  
 Honolulu, Hawaii 96810-0119

16. Chief Procurement Officer's comments:

This approval is based on the DOH's representation that this vendor's website is the only one currently being used by 16 other states as a centralized location for consumers, their caregivers, and providers to locate appropriate community services.

17.

APPROVED     DISAPPROVED     NO ACTION REQUIRED

James S. Jeter    5/23/08  
Chief Procurement Officer    Date