



**For Chief Procurement Officer Use Only**

Date Notice Posted: 9/17/2015

Submit written objection to this notice to issue a sole source contract within seven calendar days or as otherwise allowed from date notice posted to:

state.procurement.office@hawaii.gov

Chief Procurement Officer (CPO) Comments:

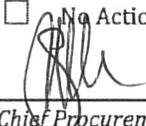
Request is disapproved. The department failed to provide cost or pricing data pursuant to HAR 3-122, Subchapter 15 or sufficient information and justification for the increase in contract price.

If you have any questions, contact Bonnie Kahakui at 587-4702, or [bonnie.a.kahakui@hawaii.gov](mailto:bonnie.a.kahakui@hawaii.gov).

Approved

Disapproved

No Action Required

  
\_\_\_\_\_  
Chief Procurement Officer Signature      Date

12/10/15

Attachment to the Notice of Amendment to Sole Source Contract  
Between the  
State of Hawaii Department of Human Services and the Hawaii Health Connector  
SPO Sole Source No. 13-018Ba2.

3. Describe the goods, services, or construction.

The Hawaii Health Connector (Connector) will answer first tier phone calls for the Department of Human Services Med-QUEST Division (DHS). Phone calls will include providing general information on how to apply for medical assistance, answering general questions on Medicaid eligibility, collecting information and submitting an application on behalf of applicants, and reporting changes in circumstances to DHS. The Connector will also provide services of their marketplace assistors (i.e., outreach) for DHS. The Connector's marketplace assistor programs provide in-person assistance to individuals in the community applying for coverage. The Connector contracts with one vendor for first tier phone calls and a number of vendors for marketplace assistors in the community.

5. Explain in detail why this/these amendment(s) is/are necessary.

DHS is required to reimburse the Connector for its cost allocated share for first tier phone calls and marketplace assistor services, based on a cost allocation methodology approved by the U.S. Centers for Medicare and Medicaid, for assistance related to Medicaid. This amendment reflects the cost allocation for the period July 1, 2015 through June 30, 2016.

Cost and price requirement relating to the Connector

The Connector contracts with a number of vendors to provide these cost allocated services. These contractors were competitively procured by the Connector and are subject to conformance with federal, and its own, procurement processes. The federal Center for Consumer Information and Insurance Oversight (CCIIO) approves the Connector's contracts.

*Why June of Transition  
the Jan 2016*