

Notification to State Agency of Interest in Responding to an RFP

RFP Number and Title: _____

Organization or Individual: _____

Contact Person Information

First Name: _____ Last Name: _____

Position Title: _____

e-mail address: _____

Phone: _____

Fax: _____

Mailing Address

Street or PO Box: _____

City _____ State: _____ Zip code _____

Please download and complete this form and either mail or e-mail to the contact person for the RFP.

Note:

- You must download this form before completing the information.
- Do NOT send this form to the State Procurement Office. Send it to the purchasing agency contact person. You will find contact information:
 - In the RFP Detail on the website, and
 - In the RFP document.

State of Hawaii
Department of Education
Office of Curriculum, Instruction and Student Support
School Based Behavioral Health Services Section

Request for Proposals

RFP No. F12-138 Psychiatric Services

May 4, 2012

Note: If this Request for Proposals (“**RFP**”) was downloaded from the State Procurement Office RFP Website each applicant must provide contact information to the RFP contact person for this RFP to be notified of any changes. For your convenience, the RFP Interest form is attached at the front of this RFP. You may complete and e-mail or mail to the RFP contact person. The State shall not be responsible for any missing addenda, attachments or other information regarding the RFP if a proposal is submitted from an incomplete RFP.

May 4, 2012

REQUEST FOR PROPOSALS

PSYCHIATRIC SERVICES RFP No. F12-138

The Department of Education (the “**DOE**” or the “**Department**”), School Based Behavioral Health Services Section (“**SBBH**”) is requesting proposals from qualified applicants to provide psychiatric assessment and intervention services to eligible students who are in need of such services. Services should combine educational, behavioral health and therapeutic approaches in providing time limited interventions for educational benefit and designed to assist students to effectively access the general education curriculum. The contract term will be from July 1, 2012, through and including June 30, 2013. Multiple contracts may be awarded under this request for proposals.

Copies of this Request for Proposals (“**RFP**”) may be obtained at the DOE Procurement and Contracts Branch, Waipahu Civic Center, 94-275 Mokuola St, Rm. 200, Waipahu, Hawaii 96797 or downloaded from the Hawaii State Procurement Office (“**SPO**”) website: <http://www2.hawaii.gov/spoh/rfps.htm>.

Proposals shall be mailed, postmarked by the United States Postal Service on or before May 30, 2012, and received no later than ten (10) days from the date of postmark. Hand delivered proposals shall be received no later than 2:00 p.m. Hawaii Standard Time (HST) on May 30, 2012, at the drop-off site designated on the Proposal Mail-in and Delivery Information Sheet. Proposals postmarked or hand delivered after the submittal deadline shall be considered late and rejected. There are no exceptions to this requirement.

The requirement for an orientation has been waived for good cause shown.

Applicant may submit written questions to the DOE. The deadline for submission of written questions is 2:00 p.m. HST on May 10, 2012. All written questions will receive a written response from the Department of Education on or about May 15, 2012.

Inquiries regarding this RFP should be directed to the Procurement and Contracts Branch at 94-275 Mokuola St, Rm. 200, Waipahu, Hawaii 96797, telephone: (808) 675-0130, email: DOEprocure@notes.k12.hi.us.

PROPOSAL MAIL-IN AND DELIVERY INFORMATION SHEET

NUMBER OF COPIES REQUIRED: ONE (1) ORIGINAL AND FOUR (4) COPIES

May 4, 2012

All mail-ins shall be *postmarked* by the United States Postal Service (“USPS”) no later than May 30, 2012, and *received* by the DOE no later than ten (10) days from the submittal deadline.

All Mail-ins

Department of Education
Procurement and Contracts Branch
Waipahu Civic Center
94-275 Mokuola Street, Room 200
Waipahu, Hawaii 96797

DOE RFP Coordinator

DOE Procurement Office
For further info. or inquiries
Phone: (808) 675-0130
(interest forms, written questions,
etc.)

ALL HAND DELIVERIES SHALL BE ACCEPTED AT THE FOLLOWING SITE UNTIL 4:00 P.M., Hawaii Standard Time (HST), May 30, 2012.

Drop-off Site

FOR ALL APPLICANTS STATEWIDE:

Department of Education
Procurement and Contracts Branch
Waipahu Civic Center
94-275 Mokuola Street, Room 200
Waipahu, Hawai‘i 96816

Be Advised: Mail-ins USPS postmarked after 12:00 midnight, May 30, 2012, will not be accepted for review and will be returned. Hand Deliveries will not be accepted after 2:00 p.m., May 30, 2012. Deliveries by private mail services such as FEDEX shall be considered hand deliveries and will not be accepted if received after 2:00 p.m., May 30, 2012.

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Section 1

Administrative Overview

Section 1

Administrative Overview

Applicants are encouraged to read each section of the RFP thoroughly. While sections such as the administrative overview may appear similar among RFPs, state purchasing agencies may add additional information as applicable. It is the responsibility of the applicant to understand the requirements of *each* RFP.

Throughout the RFP, the term “applicant(s)” generally refers to the organization(s) or individual(s) responding to a request for proposals by submitting a proposal application. However, this and like terms must be read in context because, if awarded a contract resulting from the RFP, the term “applicant(s)” may refer a contractor(s) or provider(s).

I. Procurement Timetable

Note that the procurement timetable represents the State’s best estimated schedule. Contract start dates may be subject to the issuance of a notice to proceed.

<u>Activity</u>	<u>Scheduled Date</u>
Public notice announcing RFP	<u>05/04/2012</u>
Distribution of RFP	<u>05/04/2012</u>
RFP orientation session	<u>Waived</u>
Closing date for submission of written questions for written responses	<u>05/10/2012</u>
State purchasing agency's response to applicants' written questions	<u>05/15/2012</u>
Discussions with applicant prior to proposal submittal deadline (optional)	<u>n/a</u>
Proposal submittal deadline	<u>05/30/2012</u>
Discussions with applicant after proposal submittal deadline (optional)	<u>n/a</u>
Final revised proposals (optional)	<u>n/a</u>
Proposal evaluation period	<u>06/01/2012 – 06/08/2012</u>
Provider selection	<u>06/12/2012</u>
Notice of statement of findings and decision	<u>06/12/2012</u>
Contract start date	<u>07/01/2012</u>

II. Website Reference

The State Procurement Office (SPO) website is www.spo.hawaii.gov

	For	Click
1	Procurement of Health and Human Services	“Health and Human Services, Chapter 103F, HRS...”
2	RFP website	“Health and Human Services, Ch. 103F...” and “RFPs”
3	Hawaii Administrative Rules (HAR) for Procurement of Health and Human Services	“Statutes and Rules” and “Procurement of Health and Human Services”
4	Forms	“Health and Human Services, Ch. 103F...” and “For Private Providers” and “Forms”
5	Cost Principles	“Health and Human Services, Ch. 103F...” and “For Private Providers” and “Cost Principles”
6	Standard Contract -General Conditions	“Health and Human Services, Ch. 103F...” and “For Private Providers” and “Contract Template – General Conditions”
7	Protest Forms/Procedures	“Health and Human Services, Ch. 103F...” and “For Private Providers” and “Protests”

Non-SPO websites

(Please note: website addresses may change from time to time. If a link is not active, try the State of Hawaii website at www.hawaii.gov)

	For	Go to
8	Tax Clearance Forms (Department of Taxation Website)	http://www.hawaii.gov/tax/ click “Forms”
9	Wages and Labor Law Compliance, Section 103-055, HRS, (Hawaii State Legislature website)	http://www.capitol.hawaii.gov/ click “Bill Status and Documents” and “Browse the HRS Sections”
10	Department of Commerce and Consumer Affairs, Business Registration	http://www.hawaii.gov/dcca click “Business Registration”
11	Campaign Spending Commission	www.hawaii.gov/campaign
12	SBBH Forms (Department of Education Website)	http://www.doe.k12.hi.us/sbbh/ click “Required Contract Documents”
13	Hawaii Compliance Express	http://vendors.ehawaii.gov/hce/splash/welcome.html

III. Authority

This RFP is issued under the provisions of the Hawaii Revised Statutes (“HRS”), Chapter 103F and its administrative rules. All prospective applicants are charged with presumptive knowledge of all requirements of the cited authorities. Submission of a valid executed proposal by any prospective applicant shall constitute admission of such knowledge on the part of such prospective applicant.

IV. RFP Organization

This RFP is organized into five sections:

Section 1, Administrative Overview--Provides applicants with an overview of the procurement process.

Section 2, Service Specifications--Provides applicants with a general description of the tasks to be performed, delineates applicant responsibilities, and defines deliverables (as applicable).

Section 3, Proposal Application Instructions--Describes the required format and content for the proposal application.

Section 4, Proposal Evaluation--Describes how proposals will be evaluated by the Department.

Section 5, Attachments--Provides applicants with information and forms necessary to complete the application.

V. Contracting Office

The Contracting Office is responsible for overseeing the contract(s) resulting from this RFP, including system operations, fiscal agent operations, and monitoring and assessing provider performance. The Contracting Office is:

Dr. Steven Shiraki, Administrator

Comprehensive Student Support Services Section
475 22nd Avenue, Bldg. 302, Room 204

Honolulu, Hawaii 96816

Phone (808) 203-5515 Fax: (808) 733-9890

VI. Orientation

The requirement for an orientation has been waived for good cause shown.

VII. Submission of Questions

Applicants may submit written questions to:

John Kagehiro
DOE Procurement and Contracts Branch
94-275 Mokuola Street, Room 200

Waipahu HI 96797
Tel: (808)675-0130
Email: John_kagehiro@note

All properly submitted written questions will receive a written response from the DOE.

Deadline for submission of written questions:

Date: May 10, 2012 **Time:** 2:00 p.m. HST

The DOE's responses to applicants' written questions will be posted on the website at www.spo.hawaii.gov on or before:

Date: May 15, 2012 **Time:** 2:00 p.m. HST

VIII. Submission of Proposals

A. Forms/Formats - Forms, with the exception of program specific requirements, , may be found on the State Procurement Office website (*see* page 1-2, Websites Reference.) Refer to the Proposal Application Checklist for the location of program specific forms.

- 1. Proposal Application Identification (Form SPO-H-200)** - Provides identification of the proposal.
- 2. Proposal Application Checklist** – Provides applicants with information on where to obtain the required forms; information on program specific requirements; and which forms are required and the order in which all components should be assembled and submitted to the DOE.
- 3. Table of Contents** - A sample table of contents for proposals is located in Section 5, Attachments. This is a sample and is meant simply as a guide. The table of contents may vary depending on the RFP.
- 4. Proposal Application (Form SPO-H-200A)** - Applicant shall submit comprehensive narratives that address all of the issues contained in the Proposal Application Instructions, including a cost proposal/budget if required. (Refer to Section 3 of this RFP.)

B. Program Specific Requirements - Additional program specific requirements are included in Section 2, entitled "Service Specifications," and in Section 3, entitled "Proposal Application Instructions," as

applicable. If Federal and/or State certifications are required, they are listed on the Proposal Application Checklist located in Section 5.

- C. Multiple or Alternate Proposals** - Multiple or alternate proposals shall not be accepted unless specifically authorized in Section 2 of this RFP. If alternate proposals are not authorized and an applicant submits alternate proposals, then all of those proposals will be rejected unless one of them is clearly designated as the primary proposal. If there is such a designated primary proposal, then that proposal will be evaluated as if it were the only proposal submitted by the applicant.
- D. Tax Clearance** - Pursuant to HRS Section 103-53, as a prerequisite to entering into contracts of \$25,000 or more, providers shall be required to submit a tax clearance certificate issued by the Hawaii State Department of Taxation (“**DOTAX**”) and the Internal Revenue Service (“**IRS**”). The certificate shall have an original green certified copy stamp and shall be valid for six (6) months from the most recent approval stamp date on the certificate. Tax clearance applications may be obtained from the Department of Taxation website. (Refer to this section’s part II. Website Reference.). The applicant shall submit an original tax clearance certification upon the execution of a contract with DOE, as well as with the final invoice request. Refer to Section 4, subparagraph III.A.1, Administrative Requirements, and the Proposal Application Checklist (located in Section 5) to determine whether the tax clearance is required at time of proposal submittal for this RFP.
- E. Wages and Labor Law Compliance** - . If applicable, by submitting a proposal, the applicant certifies that the applicant is in compliance with HRS Section 103-55, Wages, hours, and working conditions of employees of contractors performing services. Refer to HRS Section 103-55, at the Hawaii State Legislature website. (See part II, Website Reference.)
- **Compliance with all Applicable State Business and Employment Laws** - All providers must comply with all laws governing entities doing business in the State. Prior to contracting, owners of all forms of business doing business in the state except sole proprietorships, charitable organizations unincorporated associations and foreign insurance companies must be registered and in good standing with the Department of Commerce and Consumer Affairs (“**DCCA**”), Business Registration Division. Foreign insurance companies must register with DCCA, Insurance Division. More information is on the DCCA website. (*see* paragraph II, Website Reference.)
- F. Hawaii Compliance Express (“HCE”)**. Providers may register with HCE for online proof of DOTAX and IRS tax clearance Department of

Labor and Industrial Relations (“**DLIR**”) labor law compliance, and DCCA good standing compliance. There is a nominal annual fee for the service. The “Certificate of Vendor Compliance” issued online through HCE provides the registered provider’s current compliance status as of the issuance date, and is accepted for both contracting and final payment purposes. Refer to this section’s part II. Website Reference for HCE’s website address.

- G. Campaign Contributions by State and County Contractors** - Contractors are hereby notified of the applicability of HRS Section 11-205.5, which states that campaign contributions are prohibited from specified State or county government contractors during the term of the contract if the contractors are paid with funds appropriated by a legislative body. For more information, FAQs are available at the Campaign Spending Commission webpage. (See part II, Website Reference.)
- H. Confidential Information** – If an applicant believes any portion of a proposal contains information that should be withheld as confidential, the applicant shall request in writing nondisclosure of designated proprietary data to be confidential and provide justification to support their claim of confidentiality. Such data shall accompany the proposal, be clearly marked, and shall be readily separable from the proposal to facilitate eventual public inspection of the non-confidential sections of the proposal.

Note that price is not considered confidential and will not be withheld.

- I. Proposal Submittal** – All mail-ins shall be postmarked by the United States Postal Service (“**USPS**”) and received by the DOE no later than the submittal deadline indicated on the attached Proposal Mail-in and Delivery Information Sheet. All hand deliveries shall be received by the DOE by the date and time designated on the Proposal Mail-In and Delivery Information Sheet. Proposals shall be rejected if:
- Postmarked after the designated date; or
 - Postmarked by the designated date but not received within ten (10) days from the submittal deadline; or
 - If, hand delivered, received after the designated date and time.

The number of copies required is located on the Proposal Mail-In and Delivery Information Sheet. Deliveries by private mail services such as FEDEX shall be considered hand deliveries and shall be rejected if received after the submittal deadline. Dated USPS shipping labels are not considered postmarks.

Proposals must be mailed or delivered as prescribed above. Proposals submitted via facsimile, electronic media such as diskettes or CDs, or by other electronic means **will not** be accepted. The applicant bears the sole responsibility for any such improperly submitted proposal.

IX. Discussions with Applicants

- A. Prior to Submittal Deadline** - Discussions may be conducted with potential applicants to promote understanding of the purchasing agency's requirements.
- B. After Proposal Submittal Deadline** - Discussions may be conducted with applicants whose proposals are determined to be reasonably susceptible of being selected for award, but proposals may also be accepted without discussions, in accordance with section 3-143-403, HAR.

X. Opening of Proposals

Upon receipt of proposal by the DOE at a designated location, proposals, modifications to proposals, and withdrawals of proposals shall be date-stamped and, when possible, time-stamped. All documents so received shall be held in a secure place by the DOE and not examined for evaluation purposes until the submittal deadline.

Procurement files shall be open to public inspection after a contract has been awarded and executed by all parties.

XI. Additional Materials and Documentation

Upon request from the DOE, each applicant shall submit any additional materials and documentation reasonably required by the DOE for its evaluation of the proposals.

XII. RFP Amendments

The DOE reserves the right to amend this RFP at any time prior to the closing date for the final revised proposals.

XIII. Final Revised Proposals

If requested, final revised proposals shall be submitted in the manner, and by the date and time specified by the DOE. If a final revised proposal is not submitted in a timely and proper manner, the previous submittal shall be construed as the applicant's best and final offer/proposal. *The applicant shall*

*submit **only** the section(s) of the proposal that are amended, along with the Proposal Application Identification Form (SPO-H-200). After final revised proposals are received, final evaluations will be conducted for an award.*

XIV. Cancellation of Request for Proposal

The RFP may be canceled and any or all proposals may be rejected in whole or in part, when it is determined to be in the best interests of the State.

XV. Costs for Proposal Preparation

Any costs incurred by applicants in preparing or submitting a proposal are the sole responsibility of the applicant(s).

XVI. Provider Participation in Planning

Provider participation in the DOE's efforts to plan for or to purchase health and human services prior to the DOE's release of an RFP, including the sharing of information on community needs, best practices, and providers' resources, shall not disqualify providers from submitting proposals if conducted in accordance with HAR sections 3-142-202 and 3-142-203.

XVII. Rejection of Proposals

The DOE reserves the right to consider as acceptable only those proposals submitted in accordance with all requirements set forth in this RFP and which demonstrate an understanding of the problems involved and comply with the service specifications. Any proposal offering any set of terms and conditions contradictory to or otherwise not in accord with those included in this RFP may be rejected without further notice.

A proposal may be automatically rejected for any one or more of the following reasons:

- (1) Failure to cooperate or deal in good faith. (Section 3-141-201, HAR)
- (2) Inadequate accounting system. (Section 3-141-202, HAR)
- (3) Late proposals. (Section 3-143-603, HAR)
- (4) Inadequate response to request for proposals. (Section 3-143-609, HAR).
- (5) Proposal not responsive. (Section 3-143-610(a)(1), HAR)
- (6) Applicant not responsible. (Section 3-143-610(a)(2), HAR)

XVIII. Notice of Award

A statement of findings and decision shall be provided to all applicants by mail upon completion of the evaluation of competitive purchase of service proposals.

XIX. Protests

Any applicant may file a protest against the awarding of the contract. The Notice of Protest form, SPO-H-801, is available on the SPO website. (*see* paragraph II, Website Reference.) Only the following matters may be protested:

- (1) A state purchasing agency's failure to follow procedures established by Chapter 103F of the Hawaii Revised Statutes;
- (2) A state purchasing agency's failure to follow any rule established by Chapter 103F of the Hawaii Revised Statutes; and
- (3) A state purchasing agency's failure to follow any procedure, requirement, or evaluation criterion in a request for proposals issued by the state purchasing agency.

The Notice of Protest shall be postmarked by USPS or hand delivered to: 1) the head of the DOE; and 2) the procurement officer who is conducting the procurement (as indicated below) within five (5) working days of the postmark of the Notice of Findings and Decision sent to the protestor. Delivery services other than USPS shall be considered hand deliveries and considered submitted on the date of actual receipt by the DOE.

Head of State Purchasing Agency	Procurement Officer
Name: Andrell Beppu Aoki	Name: Dr. Steven Shiraki
Title: Designee for the Superintendent of the Department of Education	Title: Administrator, Comprehensive Student Support Services Section
Mailing Address: 94-275 Mokuola Street, room 200, Waipahu, HI 96797	Mailing Address: 475 22 nd Avenue, Bldg. 302, Room 204 Honolulu, HI 96816
Business Address: 1390 Miller Street Honolulu, HI 96813	Business Address: Same as above.

XX. Availability of Funds

The award of a contract and any allowed renewal or extension thereof, is subject to allotments made by the Director of Finance, State of Hawaii,

pursuant to Chapter 37, HRS, and subject to the availability of State and/or Federal funds.

Monitoring and Evaluation

The criteria by which the performance of the contract will be monitored and evaluated are:

A. Performance/Outcome Measures

- Degree to which students achieve positive functional and behavioral outcomes
- Degree to which students receive timely and smooth access to quality services
- Students and families receiving services in their own communities and homes whenever possible
- Appropriateness of services delivered to each student including use of services that are evidence based and effective, and
- Ability to maintain internal processes to assure services that meet DOE performance standards and practice

B. Output Measures

- Sufficient staffing and resources to deliver services as required by this RFP
- Degree to which performance expectations are met as measured through the DOE case-based review protocols
- Degree to which access to services is maintained in accordance with this RFP
- Submittal of all required data, reports, and improvement or corrective action plans and deliverables
- Adequacy and timeliness of responses to any required information, program improvements, and corrective actions
- Accuracy and completeness of student records and documentation
- Degree of adherence to credentialing process and accuracy and completeness of credentialing files

C. Quality of Care/Quality of Services

- Degree to which eligible students are receiving services in accordance with standards and requirements as described in the contract, RFP
- Degree of adherence to program operations, policies and procedures, and standards
- Degree of treatment integrity and adequacy of treatment processes, use of evidence based services, and monitoring of student progress and outcomes
- Degree of quality of supervision and training processes

D. Financial Management

- Accuracy and completeness of accounting files and fiscal records
- Accuracy and timeline of fiscal operations

E. Administrative Requirements

- Demonstrated ability to comply with training requirements and provide timely, complete and effective training modules
- Overall compliance with contract terms
- Consistent, sound administrative practices

XXII. General and Special Conditions of Contract

The general conditions that will be imposed contractually are on the SPO website (*see* paragraph II, Website Reference). Special conditions may also be imposed contractually by the DOE, as deemed necessary.

Special Conditions may include, but are not limited to, the following provisions:

- A. Liability Insurance.** General Conditions, section 1.4, entitled “Insurance Requirements,” is deleted entirely and replaced with the following (revisions to the original text are noted in redline where deletions bold strikethrough text indicates deletions, and additions are in bold italics):

Insurance Requirements. The PROVIDER shall obtain from a company authorized by law to issue such insurance in the State of Hawai‘i commercial general liability insurance (“liability insurance”) in an amount of at least TWO MILLION AND NO/100 DOLLARS (\$2,000,000.00) coverage for bodily injury and property damage resulting from the PROVIDER’s performance under this Contract. The PROVIDER shall maintain in effect this liability insurance until the STATE certifies that the PROVIDER’s work under the Contract has been completed satisfactorily.

The insurance shall be primary and shall cover the insured for all work to be performed under the Contract, including changes, and all work performed incidental thereto or directly or indirectly connected therewith.

A certificate of the liability insurance shall be given to the STATE by the PROVIDER. The certificate shall provide that the STATE and its officers and employees are Additional Insureds.

The certificate shall provide that the coverages being certified will not be cancelled or materially changed without giving the STATE at least 30 days prior written notice by mail.

Should the insurance coverages be cancelled before the PROVIDER's work under the Contract is certified by the STATE to have been completed satisfactorily, the PROVIDER shall immediately procure replacement insurance that complies in all respects with the requirements of this section.

Nothing in the insurance requirements of this Contract shall be construed as limiting the extent of PROVIDER's responsibility for payment of damages resulting from its operations under this Contract, including the PROVIDER's separate and independent duty to defend, indemnify, and hold the STATE and its officers and employees harmless pursuant to other provisions of this Contract.

In addition, the following minimum insurance coverage(s) and limit(s) shall be provided by the PROVIDER (including its subcontractor(s) where appropriate):

<u>Coverage</u>	<u>Limits</u>
<i>Automobile Liability, Comprehensive Bodily Injury:</i>	<i>\$1,000,000 per accident</i>
<i>Property Damage:</i>	<i>\$ 50,000 per occurrence</i>
<i>Professional Liability</i>	<i>\$1,000,000 per claim or \$2,000,000 per annual aggregate</i>

The minimum insurance required shall be in full compliance with the Hawaii Insurance Code throughout the entire term of the Contract, including supplemental agreements. Each insurance policy shall be written by 1) an insurance company licensed to do business in the State of Hawaii, or 2) if not licensed by the State of Hawaii, an insurance company which meets §431:8-301, Hawaii Revised Statutes.

Upon execution of the Contract, the PROVIDER agrees to deposit with the STATE certificate(s) of insurance necessary to satisfy the STATE that the insurance provisions of this Contract have been complied with and to keep such insurance in effect and the certificate(s) therefore on deposit with the STATE during the entire term of this Contract, including those of its subcontractor(s), where

appropriate. Upon request by the STATE, PROVIDER shall be responsible for furnishing a copy of the policy(ies).

Failure of the PROVIDER to provide and keep in force such insurance shall be regarded as material default under this Contract, entitling the STATE to exercise any or all of the remedies provided herein.

The PROVIDER will provide written notice within twenty-four (24) hours to the Contract Administrator should any of the insurance policies evidenced on its Certificate of Insurance form be cancelled, limited in scope, or not renewed upon expiration.

- B. Notification.** The contract resulting from this RFP shall stipulate that the applicant shall notify the DOE, verbally within twenty-four (24) hours, upon the occurrence of any of the events indicated below:
1. Any employee, agent or volunteer's license to practice in the State of Hawaii is suspended, conditioned, revoked, expired, or terminated;
 2. Any employee, agent or volunteer becomes the subject of any disciplinary proceeding or action before any federal or state agency or Board, such as the Board of Medical Examiners or the Board of Nursing;
 3. Any employee, agent or volunteer is convicted of a fraud or felony;
 4. An act of nature or any event occurs that substantially interrupts all or a portion of the applicant's business or practice, or that has a materially adverse effect on the applicant's ability to perform its obligations under this contract;
 5. The applicant fails to maintain the insurance coverage required under Paragraph 1.4 of the General Conditions;
 6. Any malpractice claim, judgment or settlement in which the applicant or any of its employees, agents or volunteers is named a defendant;
 7. Change in the applicant's business address or phone number;
 8. Change in the applicant's tax identification number; or

9. Any other situation that could reasonably be expected to affect the applicant's ability to carry out its obligation under this contract.

C. Relief Available to the DOE. In addition to all rights and remedies available to the STATE under the Contract or otherwise provided by law, if the PROVIDER is in non-compliance with contract requirements, the STATE may:

1. Suspend Payments – Disallow or temporarily withhold all or part of the billing cost/payments pending correction of a deficiency or a non-submission of a required deliverable by the PROVIDER;
2. Suspend Referrals – Suspend referrals to the PROVIDER should the PROVIDER fail to comply with any of the requirements or other term(s) or condition(s) of the Contract and, further, the STATE may maintain the suspension of referrals until such time as the deficiency or non-compliance is corrected and the PROVIDER's corrective actions are determined to be acceptable by the STATE; an; and
3. Seek Reimbursement – Seek reimbursement from the PROVIDER or withhold future payments for any funds paid to the PROVIDER subsequent to a determination that such was unauthorized, fraudulently obtained, or inappropriately billed.
4. Seek Market Value – In the event the PROVIDER fails, refuses or neglects to perform the services in accordance with the requirement of these Special Conditions, the Service Specifications or the General Conditions, the STATE reserves the right to purchase, in the open market, a corresponding quantity of the services specified herein and to deduct from any monies due or that may thereafter become due to the PROVIDER, the difference between the price named in the Contract and the actual cost to the STATE. If any money due the PROVIDER is insufficient for said purpose, the PROVIDER shall pay the difference upon demand from the STATE. The STATE may also utilize all other remedies provided by law.

D. Prohibitions

1. **Case Assignments** – Under the terms of this contract, the right to assign a case to a particular applicant is under the sole discretion of the DOE. Services provided to an individual under this contract, shall not constitute ownership or a property right to deliver that service by either an applicant or an individual provider.
2. **Exclusion of Specific Providers** – The DOE reserves the right to require an applicant to remove an employee, agent, or volunteer from performing work under this contract. The Contract Administrator shall notify applicant in writing and this exclusion of a specific provider(s) shall take effect as indicated on the notice. The applicant may appeal this decision to the Contract Administrator, in writing within ten (10) working days of receipt of the notice. Removal of the employee, agent, or volunteer shall remain in effect pending the outcome of the appeal. This provision shall not infringe upon the right of the applicant to employ the removed individual, but shall apply to any work requiring interaction with the DOE, its employees or students.
3. **Payment for Services not Requested by the DOE** – The DOE reserves the right to deny any claims for payment for the testimony or participation of individual providers that was not requested by the DOE. Unauthorized services include but are not limited to, the applicant pursuing litigation on behalf of itself. The applicant is not authorized to claim payment for, among other things, services relating to testimony, depositions, or other litigation matters in pursuit of its own interests.

E. Transitioning of Students

1. **Transitioning of Students** - The applicant shall assist in the orderly transitioning of students to primary care providers or other providers employed or contracted by the DOE or to DOE personnel. The applicant shall work cooperatively with the student's IEP/504 Plan team to develop an appropriate and timely transition plan for the student.
 - a. In cases where a student moves from a district in which the applicant has entered into a valid contract agreement with the DOE to another district that does not hold a contract agreement with the DOE, the DOE may require the

applicant to continue and if required, the applicant shall continue servicing the student during an appropriate transition period as identified by the IEP/504 Plan team.

- b. During the transition period, the applicant shall invoice the DOE for services rendered according to the Compensation and Rate Schedule of the district in which the applicant has a valid contract.

F. Confidentiality Obligations

The following serves to supplement provision 8.2 of the General Conditions, entitled "Confidentiality of Material" and provision 8, entitled "Confidentiality of Personal Information":

While performing under this Contract, the PROVIDER may receive, be exposed to or acquire confidential information. Such information may include names, addresses, telephone numbers, birthdates, social security numbers, medical information, and other educational, student, or personal employment information. The information may be in written or oral form, fixed in hard copy or contained in a computer database or computer readable form. Hereinafter, such language shall be collectively referred to as "Confidential Information."

The PROVIDER, including its employees, agents, representatives, and assigns shall abide by the following with regards to Confidential Information: (i) They shall not disclose to any unauthorized party any Confidential Information, except as specifically permitted by the STATE and subject to the STATE's limitations on confidentiality of information and relevant legal requirements of the State to include, but not limited to the Family Educational Rights and Privacy Act ("FERPA"); (ii) They shall only permit access to Confidential Information to employees, agents, representatives, and assigns having a specific need to know in connection with performance under this Contract; and (iii) They shall advise each of their employees, agents, representatives, and assigns of their obligations to keep such Confidential Information confidential.

The PROVIDER, its employees, agents, representatives, or assigns shall ensure the security of the Confidential Information. The PROVIDER shall provide the STATE with a list of individuals (by name and position) who are authorized to handle the Confidential Information (hereinafter referred to as "Authorized Handlers"). Authorized Handlers shall ensure the security of the Confidential Information. Only Authorized Handlers shall have access to the Confidential Information, which shall be kept on password protected

computers with the hard copy documents kept in a locked file cabinet. The PROVIDER shall ensure that procedures exist to prohibit access to the Confidential Information by anyone other than an Authorized Handler.

The PROVIDER shall be responsible for safeguarding the confidentiality of all Confidential Information it receives from the STATE and shall safeguard and protect such documents from unauthorized use, handling, or viewing. The PROVIDER shall be liable to the STATE and to any person whose records the PROVIDER receives custody of under this Contract for records protection for any unpermitted release, viewing, or loss of such records. The PROVIDER shall assume liability responsibility for records protection and for the inappropriate or unlawful release of Confidential Information. The PROVIDER shall return all documents containing Confidential Information upon completion of the services PROVIDER is contracted to provide under this Contract.

- Prior Written Approval: PROVIDER may not i) share Confidential Information or any other data received under this Contract, ii) publish, or iii) distribute such information without the prior written approval of the STATE.
- In the event of termination of this Contract, PROVIDER shall return to STATE all student information received under this Contract and further agrees to destroy any and all copies of, or references to, any student information shared by STATE as a result of this Contract.

G. Special Conditions are Supplemental

Unless otherwise stated, these Special Conditions shall serve to supplement the General Conditions; both documents remain part of the Contract with full force and effect.

H. Approvals

This Contract is subject to the approval of the Department of the Attorney General as to form, and to all further approvals, including the approval of the Governor, required by statute, regulation, rule, order, or other directive.

No work is to be undertaken by the awardee prior to the contract commencement date. The DOE is not liable for any costs incurred prior to the official starting date.

XXIII. Cost Principles

In order to promote uniform purchasing practices among state purchasing agencies procuring health and human services under Chapter 103F, HRS, state purchasing agencies will utilize standard cost principles outlined in Form SPO-H-201 which is available on the SPO website (*see* paragraph II, Website Reference). Nothing in this section shall be construed to create an exemption from any cost principle arising under federal law.

Section 2

Service Specifications

Section 2

Service Specifications

Commonly Used Abbreviations or Acronyms

<u>Abbreviation/Acronym</u>	<u>Description</u>
APRN	Advanced Practice Registered Nurse
BASC-2	Behavior Assessment System for Children, 2 nd Edition
BSP	Behavioral Support Plan
CAFAS	Child & Adolescent Functional Assessment Scale
CALOCUS	Child and Adolescent Level of Care Utilization System
CASSP	Hawaii Child and Adolescent Service System Program
CSSS	Comprehensive Student Support System
DOE	Department of Education
DES	District Educational Specialist
DSM IV	5 Axes of Diagnostic and Statistical Manual of Mental Disorders, 4 th Edition
FAPE	Free and Appropriate Education
FBA	Functional Behavioral Assessment
FERPA	Family Educational Rights and Privacy Act
GSS	General Supervision and Support
HAR	Hawaii Administrative Rules
IDEIA- 2004	Individuals with Disabilities Education Improvement Act of 2004
IEP	Individualized Education Plan
IPSPG	Interagency Performance Standards and Practice Guidelines
504 Plan	New term for the previous Modification Plan (MP)
OCISS	Office of Curriculum, Instruction and Student Support
QAP	Quality Assurance Plan
RFI	Request for Information
RFP	Request for Proposal
SBBH	School Based Behavioral Health Services
SPO	State Procurement Office
SSC	Student Services Coordinator
SVF	Service Verification Form

I. Introduction

A. Overview, purpose or need

The Hawaii Department of Education (the “**DOE**” or the “**Department**”) administers the statewide system of public schools. The scope of education programs and services of the public schools encompasses grades kindergarten through twelve, and such pre-school programs and community/adult education curricula as may be authorized. In addition to regular programs of instruction and support services, the DOE offers special programs and services for students who are disabled, gifted, learning English as a second language, economically and culturally disadvantaged, school-alienated, or institutionally confined. Applicable Federal and state statutes and regulations govern the provision of some behavioral health services (e.g., 34 C.F.R. Section 300 and Hawaii Administrative Rules (“**HAR**”) Chapter 60 and 61).

In accordance with the Individuals with Disabilities Education Improvement Act (IDEIA-2004) and Section 504 – Subpart D of the Rehabilitation Act of 1973 (as amended in 1974), the DOE strives to provide an integrated educational model for students with educational disabilities to realize reasonable benefits from their education.

The purpose of this RFP is to solicit private providers of psychiatric services, both agencies and individuals, interested in providing behavioral health and educational services through the school-based behavioral health and education models within the Comprehensive Student Support System (“**CSSS**”).

The CSSS education model is a strengths-based, multidisciplinary team decision-making model focusing on learning and development. It is based on the understanding that an individual’s capacity to meet expectations is the result of unique inherent characteristics and previous learning opportunities. It promotes the early identification of new learning opportunities to further increase the social, communication, emotional and behavioral repertoire of students.

B. Planning activities conducted in preparation for this RFP

The requirement for a Request for Information (RFI) has been waived for good cause shown.

Due to unanticipated events, the DOE’s current contract for the subject psychiatric services is ending. The sudden nature of this interruption necessitated the immediate issuance of this RFP F12-138.

The DOE intends to issue another RFP for psychiatric services in the coming year.

Additional planning information, if any, may be obtained by contacting the contact person designated for this RFP.

C. Description of the goals of the service

School based behavioral health services are provided within the context of CSSS. As part of an integrated programmatic approach, these services are designed to provide the personalized support necessary to assist students to successfully engage in standards-based educational opportunities through overcoming individual barriers to learning.

D. Description of the target population to be served

Students who are eligible for the services described in this RFP must meet the following criteria:

1. The student has or is suspected of having a disability described in HAR Sections 8-60-1 to 8-60-84 or HAR sections 8-61-1 to 8-61-17 (or subsequent revisions); **and either:**
 - a. The student has an IEP developed under criteria described in HAR Chapter 60, that is, the student is eligible for services under the criteria set forth in HAR Chapter 60 and the student needs special education and related services because of the disability; **or**
 - b. The student has a 504 Plan developed under criteria described in HAR Chapter 61, that is, the student is eligible for services under HAR Chapter 61 criteria and the student needs a modification plan and related services because of the disability; **and**
2. The student resides in the State and comes within the following age range: (a) at least three years of age and (b) under 20 on the first instructional day of the school year set forth by the Department of Education; **and**
3. The student is currently exhibiting moderate to severe social, communication, emotional or behavioral deficit that is supported by multiple data sources (e.g., BASC-2, CAFAS, EBA, GAF, etc.) and is in need of behavioral or mental health services, as delineated in the IEP/504 Plan goals and objectives, in order to benefit from his/her free and appropriate public education.

In Hawaii, approximately 180 students currently require such services. A significant reduction in this number is not anticipated between the release of this RFP.

E. Geographic coverage of service

The services are sought for the following districts: Oahu (Leeward, Windward, Honolulu and Central) and Hawaii Island (Hawaii East and Hawaii West). Refer to Section 3 POS Proposal Applications for specific requirements for submitting proposals by district(s) and complex(es).

F. Probable funding amounts, source, and period of availability

It is expected that State funds will be used to support these services. The current general fund appropriation for SBBH services is approximately \$400,000.

Increased funding may be available subject to the availability of funds. It is expected that funding of at least this current level would be allocated for this contract period.

II. General Requirements**A. Specific qualifications or requirements, including but not limited to licensure or accreditation**

The applicant shall comply with chapter 103F, HRS Cost Principles for Purchases of Health and Human Services identified in SPO-H-201 (effective 10/1/98), which can be found on the SPO website at:

<http://www.spo.hawaii.gov>.

Click on *Procurement of Health and Human Services*

Click on *For Private Providers*

Click on *Forms*

Click on *Budget Application Forms for Requests for Proposals*

Applicant must hold an appropriate certification or license to practice independently, for those activities restricted by licensure laws, or ensure and demonstrate the availability of appropriate supervision.

B. Secondary purchaser participation

(Refer to §3-143-608, HAR)

After-the-fact secondary purchases will be allowed.

Planned secondary purchases will be allowed.

C. Multiple or alternate proposals

(Refer to §3-143-605, HAR)

Allowed

Unallowed

D. Single or multiple contracts to be awarded

(Refer to §3-143-206, HAR)

Single

Multiple

Single & Multiple

Criteria for multiple awards:

Successful applicants must first meet all the requirements specified by the DOE in this RFP. The criteria for multiple awards include, but are not limited to, the following:

A score of 80 points or higher based on the criteria set forth herein.

E. Single or multi-term contracts to be awarded

(Refer to §3-149-302, HAR)

Single term (≤ 2 yrs) Multi-term (> 2 yrs.)

Contract terms:

Initial Term of Contract	1 year
Length of Each Extension	0
Number of Possible Extensions	0
Maximum Length of Contract	1 Year
Initial Period	July 1, 2012 or upon execution of the subject contract, whichever is later
Conditions for Extension	Contract may not be extended

F. RFP contact person

The individual listed below is the sole point of contact from the date of release of this RFP until the selection of the successful provider or providers. Written questions should be submitted to the RFP contact person and received on or before the day and time specified in Section 1, paragraph I (Procurement Timetable) of this RFP.

John Kagehiro, Procurement and Contracts Support Specialist
 Procurement and Contracts Branch
 94-275 Mokuola Street, Room 200
 Waipahu, HI 96797
 Phone: 808-675-0130
 Fax: 808-675-0133
 Email: john_kagehiro@notes.k12.hi.us

III. Scope of Work

The scope of work encompasses the tasks and responsibilities set forth herein below. All forms referred to in this section may be found on the following website: <http://www.doe.k12.hi.us/sbbh/> - Click on “*Required Contract Documents.*”

A. Service Activities

(Minimum and/or mandatory tasks and responsibilities)

All services shall be provided in accordance with the requirements outlined in this section and any other applicable requirements referenced in any portion of

this RFP. Specific requirements for specific levels of care are detailed in Section B. Work Activities described below.

1. General Requirements

The Applicant must adhere to the following provisions for any service activity:

- Provide appropriate transitioning among and between individual providers or DOE personnel. Transitioning should include discussion of the student’s current level of functioning. The applicant is responsible for maintaining notes and records sufficient to facilitate a smooth, proper and complete transition, and shall make those notes/records available to DOE staff upon request. The Applicant must exhibit an ability to maintain and administer such notes and records, including policies and procedures.
- Provide direct, face-to-face services according to time and frequency parameters specified by the IEP/504 Plan and authorized by DOE. In no event shall the provision of services exceed the time or units authorized. In the event the IEP/504 Plan is silent as to time and frequency of service, services shall be provided according to the parameter specified by DOE. In addition, services must be provided in a timely manner, e.g., do not provide all authorized contract hours for the month in a few sessions at the end of the month, unless such an arrangement is specified within the IEP/504 Plan.
- Wear appropriate identification when visiting a school campus.
- Maintain appropriate levels of contact (as specified per service) with school staff and families as directed by the school.
- Make contact with the school staff and/or student/family within one week of “authorization of services” (hereinafter procurement) and be able to initiate service within two weeks of procurement.
- Engage in the timely scheduling of appointments, processing of documents, and participation in conference meetings.
- Have competency, and provide proof of such if requested by the DOE, to provide the services, specifically related to the educational implications of moderate to severe social, communication, emotional and/or behavioral deficits.

2. Training Requirements

The proposal application should address how the applicant will meet the training requirements noted below and detail how the applicant’s proposed training plan will address the desired learner outcomes including target population specific training.

The applicant must adhere to the following provisions for any service activity:

PRIOR TO BEGINNING SERVICE DELIVERY AND ANNUALLY

The PROVIDER must ensure that its direct services staff (including sub-contracted personnel) completes at least four (4) hours of training, as approved by the STATE, before beginning service delivery and on an annual basis. The four (4) hours of training shall include:

- **Three (3) hours training in:**
 - IDEIA-2004 and HAR Chapter 60 and 61 (or subsequent revisions) requirements;
 - HAR Chapter 19 procedures and requirements;
 - FERPA and HAR Chapter 34 requirements;
 - Team-based decision-making; and
 - Effective communication between STATE personnel and provider agency personnel.
- One (1) hour on an understanding of applicable contract requirements and written report requirements.

4.1.6.2. **DOCUMENTATION REQUIREMENTS FOR ALL TRAINING SESSIONS**

The PROVIDER must maintain documentation of each training session or professional development session. Upon a request from the STATE, the PROVIDER must provide the requested training or professional development documentation within two (2) working days from the request.

All training documentation shall include, at a minimum:

- The name of the training or professional development;
- The name and credentials of the individual providing the training;
- Date, place and length of time of session;
- Signature on an official registration sheet by each direct services staff member, including sub-contracted personnel;
- A record for each direct services staff member, including sub-contracted personnel, must be kept in his/her credentialing file; and
- The PROVIDER shall maintain a master record of all training and professional development activities.

B. Work Activities

The proposal application should address how the proposed plan and services would support service delivery of school-based services within the least restrictive environment.

The proposal application should also minimize burdensome and/or unnecessary travel time for students.

The applicant should also submit documentation and evidence of collaborative relationships with schools, complexes, districts, other individual providers and community agencies including the Children's Community Councils.

In the event that an applicant intends to integrate services with schools, agencies, and other DOE contracted providers, applicants presuming to utilize any community assets, staff, facilities, or instructional resources, including those of the DOE, should submit documentation of any agreements with the relevant organizations/agencies confirming the applicant's intent to participate in service delivery in the event the applicant is successful and awarded a contract.

1. PSYCHIATRIC DIAGNOSTIC EVALUATION

Service Description

Psychiatric diagnostic evaluation, completed by a licensed physician, involves a strengths-based approach to identify a student's needs in the context of school, family and community. It includes history, mental status, physical evaluation and exchange of information with primary physician, student's disposition, a written evaluation, recommendations supported by empirical research, and feedback session of the evaluation results. This service is limited to an initial or follow-up evaluation for a medically complex or diagnostically complex student. This service does not involve ongoing psychiatric treatment or the transfer of services between providers.

Psychiatric diagnostic evaluation includes an examination of a student and exchange of information with the primary care physician, and other informants such as family members and school staff, and the preparation of a report with a summary of how psychiatric services will be of educational benefit to the student.

Psychiatric diagnostic evaluation shall include all of the following:

1. Reviewing of all previously collected data, including DOE reports, prior to interviewing student, family, and school staff.
2. Contacting family and arranging for appointment with the student and family within one week of procurement.
3. Conducting the psychiatric diagnostic evaluation within two weeks of procurement.
 - a. Parental consent for a psychiatric diagnostic evaluation and release of information is covered by the IEP/504 Plan consent. No additional parental consent for psychiatric diagnostic evaluation or release is needed by the clinician.
 - b. Reviewing and incorporating reports completed by the DOE's professionals, including but not limited to psychometric test results, if available.
 - c. Reviewing and incorporating any other relevant data including developmental, psycho-social, medical, educational, and legal histories as provided by the SSC.
 - d. Interviewing school personnel -- teachers, counselors, behavioral specialists, and/or administrators, or other persons that have first-hand knowledge of the functioning of the youth.
 - e. Interviewing family/significant others.
 - f. Interviewing student face-to-face.
4. Completion of a written report within thirty (30) days of procurement and provide the report to the IEP/504 Plan Care Coordinator. A written report shall include all of the following:
 - a. Date(s) of psychiatric diagnostic evaluation and date of report.

- b. Identifying information including student name, DOB, legal guardian, home-school, grade, IDEA/504 status.
- c. Reason(s) for referral.
- d. Sources of information including review of records, interviews, and evaluation tools.
- e. Brief developmental, medical, family, social, educational, and psychiatric history including past and current use of and reasons for psychotropic medications.
- f. Substance abuse history.
- g. Description and history of presenting problem(s).
- h. Behavioral observations and Mental Status Exam that must include all of the following:
 - i. Appearance, attitude, and behavior;
 - ii. Orientation;
 - iii. Affect and mood;
 - iv. Thought content/process;
 - 1. Fund of knowledge;
 - 2. Intelligence;
 - 3. Cognitive processes;
 - 4. Memory;
 - 5. Insight;
 - 6. Judgment; and
 - 7. Homicidal/suicidal risk.
- i. Evaluation results and interpretation, which must include specific scores, plotted profiles, and analytical interpretations of the CALOCUS, the BASC-2, CAFAS, and Achenbach Checklists. The DOE will provide the BASC-2 data in the referral packet. The referral packet shall include a copy of the printed reports. The applicant does not need to purchase the BASC-2 system to do the evaluation. However, the applicant must consider the BASC-2 data/reports and incorporate them in the evaluation/recommendations. It is recommended that the applicant purchase the BASC-2 manual.
- j. Student and Family strengths.
- k. Clinical Formulation/Criteria of Diagnoses (include severity and duration of diagnoses; for Rule/Out of Provisional diagnoses, explain what needs to occur to obtain a more definite diagnosis).
- l. Diagnostic Impression: Address all axes of DSM IV (or current version).
- m. When medication is prescribed, the psychiatrist must obtain written formal consent from the parent/legal guardian and the student (if appropriate), after fully explaining the benefits, risks, and alternatives; and
- n. Psychiatric diagnostic evaluations shall be conducted with a student in a safe and efficient manner in accordance with accepted standards for clinical practice.

- o. The written report shall address a student's needs and shall not specify a particular service, program, provider, or eligibility status. The IEP/504 Plan Team determines whether a student needs a fully self-contained class, residential placement, at-home instruction, etc. All recommendations shall be supported by empirical research.
- p. The written report shall end with a summary of educational benefit. This summary will help schools understand how psychiatric services will be of educational benefit to the student.
- q. Submitting and completing written report within 30 days of procurement to the IEP/504 Plan Care Coordinator.
- r. Provider information including signature, name and degree(s) of the evaluator, and the position and name of institution/organization the evaluator is affiliated with (if indicated and appropriate).

Service Operations

The applicant shall ensure:

1. Parent(s), student, and staff associated with the evaluation were actively involved in the process.
2. Report contains all required service content components, utilizing the DOE's prescribed report format.
3. Report is typed.
4. Report is submitted within thirty (30) days of procurement.
5. Report recommendations addresses a student's needs and does not specify a particular service, program or eligibility status.
6. Report includes original signature(s) of the assessor (and supervisor as necessary) acknowledging responsibility for the evaluation.

Referral Criteria

1. The student with medically complex or diagnostically complex needs requires a comprehensive diagnostic evaluation to assist the team in designing interventions in emotional/behavioral crisis, exacerbations of behavioral symptoms, or serious and challenging behaviors; AND
2. The students may need medication intervention to augment IEP/504 Plan related behavioral/mental health services to address behavioral/mental health needs; AND
3. The student may need medication intervention to treat an emotional-behavioral condition to prevent the need for a more restrictive or intensive level of service.

Authorization (Billable Hours)

Prior procurement by the DOE is required for each evaluation. The procured flat rate reflects the time required for completing the data gathering, evaluation process, feedback session and final report. There is no payment for travel time, wait time, appointment no-shows, or cancellations.

Event is only billable upon completion of the evaluation and the report must be submitted to the IEP/504 Plan Care Coordinator before submitting an invoice claim and before payment will be made.

Maximum Billable: Flat rate is required.

Completion of Service

The service is complete when all of the following steps are complete:

1. The evaluation process has been completed; AND
2. The written evaluation report is submitted to the DOE and meets service specifications as set forth in the Service Description section, as described above. Evaluation reports not meeting these specifications will be returned to the applicant for correction. Payment may not be made or a reimbursement will be sought if the evaluation report is not corrected according to prescribed specifications.
3. Feedback session of the evaluation results has been completed.

Staffing Requirements

1. Be a Hawaii licensed physician and privileged through the applicant's credentialing and privileging process to render diagnostic services; or
2. Be a Board Certified Child and Adolescent Psychiatrist and privileged to practice in Hawaii; or
3. Be an APRN who has privileges to practice in Hawaii, who is working under the supervision of a licensed physician or psychiatrist meeting standards above.

Documentation

Written report shall be completed and submitted within thirty (30) days of procurement and shall document the nature, chronicity and severity of the disorder, DSM-IV (or current version) diagnosis, and recommendations including medication, and educational benefit, utilizing the required DOE report format.

2. PSYCHIATRIC MEDICATION EVALUATION

Service Description

Psychiatric medication evaluation is specifically completed by a medical doctor, involves a strengths-based approach to identify student's needs in the context of school, family and community. It includes history, mental status, physical evaluation, DSM IV diagnosis (or current version), and exchange of information with primary physician, disposition, a written evaluation, recommendations supported by empirical research, and feedback session of the evaluation results. This service is diagnostic and assesses the student's presenting symptoms for the purpose of possible prescription and administration of medication by a physician. Previous emotional-behavioral or mental health evaluations will be included in the referral packets. This service

is limited to an initial evaluation and does not involve psychiatric treatment or medication management.

Psychiatric medication evaluation includes examination of a patient and exchange of information with the primary care physician and other informants such as family members and school staff, and the preparation of a report with a summary of how psychiatric services will be of educational benefit to the student.

Psychiatric medication evaluation shall include all of the following:

1. Reviewing of all previously collected data, including DOE reports, prior to interviewing student, family and school staff.
2. Contacting family and arranging for appointment with the student and family within one week of procurement.
3. Initiating service within two weeks of procurement.
 - a. Administering evaluation instruments and interpreting evaluation results; must include specific scores, plotted profiles, and analytical interpretations of the BASC-2, CAFAS, Achenbach Checklists, and CALOCUS.
 - b. Parental consent for evaluation and release of information is covered by the IEP/504 Plan consent. No additional parental consent for evaluation or release is needed by the clinician.
4. When medication is prescribed, the psychiatrist must obtain written formal consent from the parent/legal guardian and the student (if appropriate), after fully explaining the benefits, risks, and alternatives; and
5. Psychiatric medication evaluations shall be conducted with a student in a safe and efficient manner in accordance with accepted standards for clinical practice.
6. The written report shall address a student's needs and shall not specify a particular service, program, provider, or eligibility status. The IEP/504 Plan Team determines whether a student needs a fully self-contained class, residential placement, at-home instruction, etc. All recommendations shall be supported by empirical research.
7. The written report shall end with a summary of educational benefit. This summary will help schools understand how psychiatric services will be of educational benefit to the student
7. Submitting and completing written report within thirty (30) days of procurement to the IEP/504 Plan Care Coordinator.
8. Provider information including signature, name and degree(s) of the evaluator, and the position and name of institution/organization the evaluator is affiliated with (if indicated and appropriate).

Service Operations

The applicant shall ensure:

1. Parent(s), student, and staff associated with the evaluation were actively involved in the process.

2. Report contains all required service content components, utilizing the DOE's prescribed report format.
3. Report is typed.
4. Report is submitted within thirty (30) days of procurement.
5. Report recommendations addresses a student's needs and does not specify a particular service, program, provider, or eligibility status.
6. Report includes original signature(s) of the assessor (and supervisor as necessary) acknowledging responsibility for the evaluation.

Referral Criteria

1. Student who has had a previous evaluation by a mental health professional and requires a diagnostic evaluation due to emotional-behavioral needs and possible treatment via prescription and administration of medication by a physician; AND
2. The students may need medication intervention to augment IEP/504 Plan related behavioral/mental health services to address behavioral/mental health needs; AND
3. The student may need medication intervention to treat an emotional-behavioral condition to prevent the need for a more restrictive or intensive level of service.

Authorization (Billable Hours)

Prior procurement by the DOE is required for each evaluation. The procured flat rate reflects the time required for completing the data gathering, evaluation process, feedback session and final report. There is no payment for travel time, wait time, appointment no-shows, or cancellations.

Event is only billable upon completion of the evaluation and the report must be submitted to the IEP/504 Plan Care Coordinator before submitting an invoice claim and before payment will be made.

Maximum Billable: Flat rate is required.

Completion of Service

The service is complete when all of the following steps are complete:

1. The evaluation process has been completed; AND
2. The written evaluation report is submitted to the STATE and meets service specifications as set forth in the Service Description section, as described above. Evaluation reports not meeting these specifications will be returned to the provider for correction. Payment may not be made or a reimbursement will be sought if the evaluation report is not corrected according to prescribed specifications.
3. Feedback session of the evaluation results has been completed.

Staffing Requirements

1. Be a Hawaii licensed physician and privileged through the applicant's credentialing and privileging process to render diagnostic services; or
2. Be a Board Certified Child and Adolescent Psychiatrist and privileged to practice in Hawaii; or
3. Be an APRN who has privileges to practice in Hawaii, who is working under the supervision of a licensed physician or psychiatrist meeting standards above.

Documentation

Written report shall be completed and submitted within thirty (30) days of procurement and shall document the nature, chronicity and severity of the disorder, DSM IV (or current version) diagnosis, and recommendations including medication, and educational benefit, utilizing the required DOE report format.

3. MEDICATION MANAGEMENT

Service Description

The ongoing evaluation of the student's response to medication, symptom management, side effects, and adjustment in medication or dosage.

Medication management shall include all of the following:

1. Assessing the student's ongoing need for medication;
2. Determining overt physiological effects related to the medications used in the treatment of the student's psychiatric condition, including side effects;
3. Consulting with parent and school regarding behavioral effects of medication;
4. Determining psychological effects of medications used in the treatment of the student's psychiatric condition;
5. Monitoring compliance with prescription medication
6. Renewing prescriptions;
7. Documentation of informed consent, including a signed description of potential benefits and possible side effects of the prescribed medication, must be placed in the record prior to initiation of medication. The consent must be signed and dated by the student's parent/legal guardian; and
8. Submit a Written Psychiatric Medication Management Progress Note, see requirements under the Documentation section below.

Referral Criteria

Based on the findings of the psychiatric evaluation, emotional/behavioral assessment and other educational data, the physician/psychiatrist/APRN has determined:

1. The student needs prescription and administration of medication to augment IEP/504 Plan related behavioral/mental health services to address behavioral/mental health needs; AND
2. The student needs prescription and administration of medication to treat an emotional-behavioral condition to prevent the need for a more restrictive or intensive service level; AND
3. The student requires ongoing monitoring for effectiveness and adverse reactions to medications and for the renewing of prescriptions at frequencies consistent with accepted practice.

Authorization (Billable Hours)

Prior procurement by the DOE is required. Ongoing medication management requires discussion between the clinician and the school personnel regarding the student's adjustment.

Authorization guidelines are as follows:

1. The DOE contemplates that the average session will take three (3) units to complete. Medication management is limited to twelve (12) units per episode;
2. Medication management occurs at least monthly during the first three (3) months of initiation of any medication (and may occur more frequently if so documented by the treating physician); and
3. Medication management occurs at least quarterly once the provider and the school document that the medications are effectively regulating the emotional-behavioral condition.

Provision of this service must be of a time-limited basis and based on evidence based instructional interventions conducive to reasonably achieving educational benefit.

Additional units may be requested by the provider via the submittal of written specific justification of need. Written authorization must be obtained from the appropriate DOE District Educational Specialist.

Maximum Billable: Limited to actual units utilized.
(1 unit = 5 minutes, 12 units = 1 hour)

Completion of Service

The service is completed when progress notes are completed according to standards and placed in student's records within forty-eight (48) hours of the date of service.

Exit Criteria

1. The student's condition has stabilized and the symptoms have reduced in frequency and severity and medication has been discontinued;
2. The student and family no longer desire psychopharmacological interventions and have withdrawn consent; or
3. The student no longer meets relevant eligibility criteria. As part of the transition, the physician will transfer the student to appropriate treatment services in the least disruptive manner possible, in a collaborative and coordinated manner.

Staffing Requirements

1. Be a Hawaii licensed physician and privileged through the applicant's credentialing and privileging process to render diagnostic services; or
2. Be a Board Certified Child and Adolescent Psychiatrist and privileged to practice in Hawaii; or

3. Be an APRN who has privileges to practice in Hawaii, who is working under the supervision of a licensed physician or psychiatrist meeting standards above.

Documentation

Provider shall complete in eCSSS documentation of services within forty-eight (48) hours of the date of service. PROVIDERS shall be required to input information into the eCSSS modules, if appropriate. In the event eCSSS is amended or unavailable, the PROVIDER shall use the data system specified, or alternatively, the STATE may authorize substitution of hard copy reporting/documentation utilizing a designated format. In the event a paper system is instituted, the same timelines for reports/documentation shall apply and copies of all hardcopy progress notes shall be sent to the SSC or care coordinator.

Documentation in eCSSS shall include input into the student's record, within forty-eight (48) hours of the date of service and shall include:

1. Name of student;
2. Date and actual time the services were rendered;
3. Place of service;
4. Dosage and intervals when medication is to be administered;
5. Side effects or adverse reactions that the student should be monitored for and the side effects or adverse reactions the student is experiencing;
6. Conditions in which the student is refusing or unable to take medications as ordered or if the student is compliant in taking medications as prescribed; AND
7. Whether the medication results in educational benefits and is effectively controlling symptoms utilizing the Psychiatric Medication Management Progress Note.

4. EDUCATIONAL TEAM PLANNING AND PARTICIPATION

Service Description

Educational Team Planning and Participation provides for the provider to meet with the student's educational team members to develop, revise, and/or review an IEP/504 Plan or a FBA or BSP at the request of the DOE.

Educational Team Planning and Participation shall include all of the following:

1. Attendance at an IEP/504 Plan or FBA/BSP meeting;
2. Completion of an IEP/504 Plan or FBA/BSP, as needed, identifying goals, measurable objectives and interventions based on student evaluation data;
3. Documented verification of attendance such as a Service Verification Form; and

4. Documentation shall occur for each meeting in the student's progress notes and documentation of services in eCSSS, if applicable. The narrative should include the topic discussed and the outcome of the provider's participation.

Service Operations

1. The applicant shall ensure that adequate representation is available at the IEP/504 Plan or FBA/BSP meeting.
2. Participation in education planning is documented in the student's IEP/504 Plan.
3. Copy of the IEP/504 Plan and BSP are included in the student's record.

Referral Criteria

1. The student has an IEP/504 Plan; and
2. The DOE identifies that participation of the provider in the IEP/504 Plan or FBA/BSP meeting would be educationally beneficial.

Authorization (Billable Hours)

Prior procurement by the DOE is required for each education planning meeting. The DOE identifies that participation of the provider in the education planning meeting would be educationally beneficial. If another agency, entity, or individual requests the provider's presence at the meeting, the DOE is not the procurement agency for that service.

Educational Team Planning and Participation is billable only upon prior authorization from a DOE administrator affiliated with the IEP/504 Plan team.

Education planning meetings are limited to the actual time spent at the meeting. There is no reimbursement for travel time, wait time, or cancellations.

Maximum Billable: Limited to actual time spent at the meeting.
(1 unit = 5 minutes, 12 units = 1 hour)

Completion of Service

The service is complete when both of the following are complete:

1. Participation at the education planning meeting is completed; and
2. Documented verification of attendance, such as a Service Verification Form, is completed.

Staffing Requirements

Participants shall meet the qualifications required for the particular level of care represented.

Documentation

1. Contract providers are required to input information in the eCSSS (or other designated database) modules such as IEP/504 Plan, service records, progress report and other modules that the DOE requires.)
2. Providers shall enter data into eCSSS on a weekly basis, within forty-eight (48) hours of service provision.
3. Data entry into eCSSS must be submitted before invoice submission and payment.

5. COURT/DUE PROCESS HEARING TESTIMONY

Service Description

Court/Due Process Hearing Testimony includes the provider's participation in a court hearing or due process hearing at the request of the DOE. This participation is in addition to a DOE representative's (i.e., Deputy Attorney General) presence in court and is intended to ensure that the court has access to all relevant information needed.

Court/Due Process Hearing Testimony shall include all of the following:

1. Attending court or due process hearings as specifically requested by the DOE to present relevant educational data or other information needed.
2. Specific report writing by the provider is needed for court or due process hearing (SBBH Quarterly Progress Reports, Progress Notes, Clinical Evaluations, and other existing reports do not suffice). If a specific report must be submitted, the DOE may request that the provider complete specific documentation to assist in the writing of the report. The unit of service for the generation of the specific documentation is limited to a maximum of one (1) hour.
3. Recommendations are based on the presenting needs of the student. Recommendations will not be accepted regarding specific services, methodology, or persons (i.e., student requires day treatment).
4. Reports are made available to the DOE for review prior to the hearing.

Service Operations

1. Present testimony at the court hearing or due process hearing, as requested by the DOE.
2. The report, if requested, is signed by the appropriate professional.

Referral Criteria

1. Student has an IEP/504 Plan;
2. Student has a scheduled court hearing or due process hearing; and
3. The DOE identifies that participation by the provider would be helpful to the court or hearings officer in understanding the student's case.

Authorization (Billable Hours)

Prior procurement by the DOE is required for each court hearing or due process hearing session or event. Participation is limited to twenty-four (24) units. Specific rationale for exceeding the maximum units must be reviewed with school administrator or DOE District Educational Specialist prior to the procurement of the service.

Maximum Billable = up to 24 units.
(1 unit = 5 minutes, 12 units = 1 hour)

Completion of Service

Court/Due Process Hearing Testimony ends with the completion of the court hearing or due process hearing, or the acceptance of the requested documentation by the DOE representative.

Staffing Requirements

Participants shall meet the qualifications required for the particular level of care represented.

Documentation

Report as specified under Service Description, if necessary.

C. Management Requirements (Minimum and/or mandatory requirements)

1. Personnel

Supervision Requirements

The applicant may hire direct employees or establish a network of independent professional providers (hereafter agents). If the applicant utilizes a network of independent providers, each agent must meet Hawaii State requirements to provide behavioral health services as an independent provider. The applicant shall be responsible for the quality of work provided by its employees, agents, and volunteers. The applicant shall also be responsible for monitoring the work of all agents. The applicant must ensure that the expectations and responsibilities assumed by and between its employees are equally placed on agents.

The applicant must train, monitor, investigate complaints, and cooperate fully with any DOE investigations, including but not limited to taking immediate necessary action, submitting and implementing corrective action plans, and disciplining any employee or agent for violations of any term or condition under this RFP or resulting contract.

Credentialing Requirements

The applicant must maintain personnel files that include documentation of the training, supervision, appropriate credentialing, and ongoing performance of all employees, agents, and volunteers. The applicant must complete and

submit the prescribed DOE credentialing application for each employee, agent or volunteer.

In addition, the provider shall submit monthly personnel updates to reflect any changes in staffing (e.g., new hires, terminations, changes in credentialing) among the applicant's officers, direct service employees, agents, and volunteers using the prescribed DOE provider update form. The applicant shall notify the DOE, verbally within twenty-four (24) hours, upon any change in staffing that could reasonably be expected to affect the provider's ability to carry out its obligation under this RFP and contract.

The applicant must maintain written policies and procedures, subject to DOE approval, that identify the applicant's process for primary source verification of all personnel.

Applicants must verify and document all of their claims regarding degrees from accredited institutions at the following websites: the U.S. Department of Education Database of Accredited Postsecondary Institutions and Programs at < www.ope.ed.gov/accreditation > and the Council for Higher Education Accreditation at < www.chea.org >.

Criminal History Record Check Requirements

The applicant shall conduct all reasonable investigations to determine whether a volunteer, agent, employee or prospective employee has been convicted of any criminal offense pursuant to any law enforcement or military authority which would make the volunteer, agent, employee or prospective employee unsuitable for working in close proximity to children. Furthermore, the applicant shall inform the DOE if any volunteer, agent, employee or prospective employee who is providing services under this RFP and contract has been convicted of a criminal offense. The DOE reserves the right to refuse the services of any volunteer, agent, employee or prospective employee of the applicant for any reason or for no reason.

The applicant shall require, at a minimum, local criminal history checks on all employees, agents, and volunteers including but not limited to administrative and direct service staff members who work in close proximity to children. The required fingerprint checks shall be completed before any employee, agent or volunteer of the applicant is assigned to any work site. The applicant shall indemnify and defend the DOE for any liability or damages resulting from the applicant's failure to conduct a criminal history check.

The applicant shall maintain a record of the mandatory criminal history checks performed on each of its employees, agents, and volunteers in compliance with this Section. Additionally, the applicant shall at all times maintain a current list of all new employees, agents, and volunteers

documenting the status and completion dates of the mandatory criminal history checks and other primary source verification.

The DOE reserves the right to monitor at least annually the applicant's compliance with this section through either, or both, an on-site evaluation or a documents review.

* NOTE: Upon express statutory authority for the DOE to conduct national criminal history checks on contracted providers, a national criminal history check shall be required of all contract providers. All costs associated with conducting and processing criminal history checks of applicant's employees, agents, and volunteers shall be borne by the applicant.

TB Clearance Requirements

The applicant shall require and maintain certification of TB examination for all employees, agents and volunteers issued within the twelve (12) month period preceding the start of employment of service under this contract. Certificate must state that the person is free of communicable tuberculosis.

2. Administrative

Medicaid Requirements

The DOE may engage in activities to support DOE requests for Medicaid reimbursement of the provision of services identified in this RFP for eligible students. The DOE will require verification of licensure subject to the terms of this RFP in context of Medicaid reimbursable activities. This requirement will not supersede the provider credentials required in the service activities. Applicants awarded a contract under this RFP will be subject to administrative claiming for all eligible services regardless of licensure, and will be expected to participate in time studies by the DOE or their agent(s) three (3) times a year, or more frequently if required. All services under this RFP and contract will be subject to Medicaid audit.

Confidentiality Requirements

The applicant must ensure that employees, agents and volunteers adhere to all applicable state and federal laws regarding the collection and release of confidential student information. The applicant shall adopt and implement policies and procedures that govern the provision of services in natural settings. The applicant shall generate, maintain and make available documentation that it respects students' and/or families' right to privacy when services are provided in these settings. The DOE shall have the right to inspect and approve these policies and documentary records.

The applicant's records relating to students under this contract are educational records governed under FERPA. The documents and records held by the

applicant for students serviced under this RFP and resulting contracts are the property of the DOE. Any documentation that an agency requires an employee or subcontractor to maintain shall be provided to the DOE within two (2) working days of a request by the DOE. This includes but is not limited to copies of any progress notes, files and/or group supervision notes.

Parental consent for assessment and release of information is covered by the IEP/504 Plan consent. No additional parental consent for assessment or release of information is needed by the applicant.

Sentinel Event/Incident Notification Reports

The applicant must have policies and procedures, approved by the DOE that address sentinel events and incident notification. These policies must address: (1) how the applicant will notify the respective School Administrator and the appropriate DES within twenty-four (24) hours by phone and also in writing within seventy-two (72) hours of any event that compromises the safety of a student; (2) how the applicant tracks the occurrence of all sentinel events and incidents to identify trends and patterns in order to implement improvements; and (3) a complete analysis of the event as well as actions taken to address the event. Upon a sentinel event, the applicant shall inform the DOE utilizing the prescribed DOE format.

Use of Restraints Policy

The applicant must have documentation and evidence of policies and procedures, approved by the DOE, regarding the use of restraints.

3. Quality assurance and evaluation specifications

The applicant must participate in contract monitoring, in no event less than annually. This contract monitoring will focus on compliance with the DOE monitoring protocol and compliance with all administrative and fiscal aspects of the contract.

All documentation and all student records must be made available for inspection or copying, or both, within two (2) working days of a request by the DOE.

The DOE reserves the right to evaluate the applicant's program/service delivery or financial records/billing information for program monitoring purposes through either, or both, an on-site evaluation or a documentation review at least once a year.

The applicant shall comply with the applicable District(s)/Complex(es) General Supervision and Support (GSS) process. The applicant shall implement an internal QAP that has been approved by the DOE, to assure the delivery of quality educational services and a plan for program assessment

and continuous improvement. The QAP will include evidence supporting their plan and will be available for DOE review.

4. Output and performance/outcome measurements

At a minimum, output and performance/outcome requirements must include the following measures:

- Annual satisfaction survey of schools, students, and families;
- Progress and outcome measures related to academic achievement and behavioral success, as appropriate, in school, at home, and in the community;
- Timeliness of services, which includes initiation of services and data collection and reports provided by due dates; and
- Services provided aligned with DOE educational philosophy and complement students' educational curriculum.

An annual report containing the results of the above outcome measures shall be provided to the DOE within thirty (30) days of the end of the contract year.

5. Experience

Please refer to specific service and staffing requirements as detailed in Section 2, B, Work Activities.

6. Coordination of services

Please refer to specific service and staffing requirements as detailed in Section 2, B, Work Activities.

7. Reporting requirements for program and fiscal data

Program Requirements

- The PROVIDER shall input information into the electronic Comprehensive Student Support System (hereinafter "eCSSS") modules such as: 1) IEP/504 Plan; 2) Service record; 3) Progress Report; and 4) Other modules that the STATE may require. Evaluation reports must be entered into eCSSS and hard copy shall be submitted to the STATE. For any event in which work was done with the student, a service record must be entered into eCSSS within forty-eight (48) hours of its occurrence. In the event eCSSS is amended or unavailable, the PROVIDER shall use the data system specified, or alternatively, the STATE may authorize substitution of hard copy reporting utilizing a designated format. In the event a paper system is instituted, the same timelines for reports shall apply.
- Data entry into eCSSS (along with applicable requirements within each service activity) must be completed before invoice submission and payment.

- At a minimum, PROVIDERs are required to have computer hardware/software that supports the operation and access to eCSSS including:
 - Internet Explorer 6 or 7 for Windows on Personal Computer (laptop or desktop)
 - Desktop resolution set to 1024 x 768 resolution
 - Windows-based Personal Computer (laptop or desktop)
 - Allow pop-up windows in Internet Explorer while in eCSSS
 - Ability to temporarily hide search engine toolbars
 - Adobe Acrobat Reader 8 or higher
 - Internet connectivity, plus necessary equipment, training and technical support
 - Active and available email account

Fiscal Requirements

Original monthly claims/invoices, along with the DOE billing diskette (or DOE approved secure information transfer device), must be submitted within fourteen (14) calendar days after the last day of each calendar month to the applicable district. A sample billing diskette (or DOE approved secure information transfer device) may be obtained from the DOE upon the execution of a contract from the SBBH contracts office. Invoices and billing diskettes (or DOE approved secure information transfer device) shall be submitted to the SBBH Contract Clerks of the applicable school district. All appeals and corrections for reporting/invoice rejections must be resolved within the next sixty (60) calendar days and late claims will not be accepted. Any appeals and corrections for reporting/invoice rejections shall constitute the end of the DOE's requirement to pay within thirty (30) days upon receipt of the original invoice. The DOE's requirement to pay within thirty (30) days starts on the day the corrected invoice is re-submitted and accepted by the DOE. All provider reporting data must be submitted in the manner and format specified by the DOE.

The DOE reserves the right to audit the agency's financial records and billing documentation on an annual basis, at a minimum, through either an on-site evaluation or a documentation review.

Final Reports and Other Documentation

The applicant shall, at the completion of the contract period, submit a final written report summarizing contract performance to the DOE in a format to be prescribed by the DOE.

The applicant shall submit an original tax clearance certificate upon the execution of a contract with DOE and with the final invoice request.

8. Pricing structure or pricing methodology to be used

A fixed unit of service rate will be established by the DOE. An applicant must submit a cost proposal utilizing the unit cost pricing structure as designated by the DOE. The cost proposal must be attached to the proposal application for those specific services as listed on the DOE Rate Schedule.

The DOE will not consider proposals for services with rates that are above the maximum allowable amounts set forth in the DOE Rate Schedule.

This RFP seeks to purchase services on an as needed basis. The applicant should establish a reasonable estimate of the minimum number of service units it can provide for which there is sufficient operating capacity (e.g., adequate, planned and budgeted space, equipment, staff, etc.). Applicants should provide a minimum number of units they can deliver for each geographic area by level of care to assist the DOE in determining applicant's capacity to serve.

9. Units of service and unit rate

A flat rate shall be established by the DOE for all evaluation services.

A unit rate shall be established by the DOE for all types of services. A unit shall be recorded in five (5) minute increments (e.g., 5 minutes = 1 unit; 30 minutes = 6 units; 45 minutes = 9 units; and 1 hour = 12 units) rather than hourly.

The unit rate established by the DOE will include all direct and indirect costs associated with service delivery, including but not limited to the following:

- Costs of travel, including airfare, lodging and car rental
- Cost of mileage reimbursements for all direct service providers
- Costs associated with servicing remote geographical areas
- Costs associated with documentation requirements

For all service activities, there will be no payment for wait time, no-shows, and/or cancellations, or start-up costs associated with developing a new program.

10. Method of compensation and payment

In full consideration for the services performed by the applicant, the DOE agrees, subject to allotments to be made by the Director of Finance, State of Hawaii, pursuant to Chapter 37, Hawaii Revised Statutes, to pay the applicant for service units provided on a unit cost basis (unless a flat rate is so required), which shall be paid in accordance with and subject to the following:

Monthly Invoices, Monthly Payments

Payments shall be made in monthly installments upon the monthly submissions by the applicant of invoices for the services provided. Payments shall be inclusive of all applicable State and Federal Taxes.

Monthly Claim Submissions

The applicant shall submit monthly invoices for the program services utilizing the DOE prescribed invoice form for monthly claim submission. An original and two (2) copies, plus a billing diskette (or DOE approved secure information transfer device), shall be submitted within fourteen (14) calendar days after the last day of each calendar month. The monthly claim submission should be mailed to the appropriate district contract specialist.

The DOE shall make payment to the applicant within thirty (30) days of receipt of the accepted invoice. All corrections and appeals must be resolved within sixty (60) days of the original submission deadlines. Any appeals and correction for reporting invoice rejections shall constitute an end of the DOE's requirement to pay within thirty (30) days of receipt of the original invoice. The DOE's requirement to pay within thirty (30) days starts on the day the corrected invoice is re-submitted and accepted by the DOE. All applicant reporting data shall be submitted in the manner and format specified by the DOE. Any errors or omissions may cause a significant delay in payment to the applicant. The DOE shall not consider any late claims.

The monthly claim (or report) shall be reviewed by the DOE and shall be subject to the DOE's preliminary determination of appropriateness and allowability of claim (or report). The DOE reserves the right to withhold payment from the applicant for any non-compliance with the contract. The DOE's thirty (30) day payment requirement will restart on the day the applicant and the DOE reach an agreement over the compliance of the term(s) of the contract.

Audit, Reimbursement and Reconciliation

The DOE's preliminary determination of appropriateness and allowability of the claim (or report) shall be subject to later verification and subsequent audit. The DOE reserves the right to seek reimbursement from the applicant upon an audit of all claims for any errors made in payment and/or for services not delivered. Final settlement of this contract shall include submission and acceptance of all claims (or reports) and other materials to be submitted by the applicant to the DOE, resolution of all discrepancies in performance of services, monthly claims (or reports), and completion of all outstanding matters under this contract.

Final Settlement

The DOE shall withhold fifty percent (50%) of the accepted amount for the final month of this contract until final settlement of all claims (or reports) of this contract.

IV. Facilities

In most cases, the DOE will provide facilities used for the provision of services described and considered in this RFP. Nonetheless, any facilities used by the applicant to provide any services or otherwise requiring the presence or participation of students or their families must be ADA compliant and otherwise safe, legal, and appropriate for its use in connection with this RFP.

Section 3

Proposal Application Instructions

Section 3

Proposal Application Instructions

General instructions for completing applications:

- *Proposal Applications shall be submitted to the DOE using the prescribed format outlined in this section.*
- *The numerical outline for the application, the titles/subtitles, and the applicant organization and RFP identification information on the top right hand corner of each page should be retained. The instructions for each section however may be omitted.*
- *Page numbering of the Proposal Application should be consecutive, beginning with page one and continuing through for each section. See sample table of contents in Section 5.*
- *Proposals may be submitted in a three ring binder (Optional).*
- *Tabbing of sections (Recommended).*
- *Applicants must also include a Table of Contents with the Proposal Application. A sample format is reflected in Section 5, Attachment B of this RFP.*
- *A written response is required for **each** item unless indicated otherwise. Failure to answer any of the items will impact upon an applicant's score.*
- *Applicants are **strongly** encouraged to review evaluation criteria in Section 4, Proposal Evaluation when completing the proposal.*
- *This form (SPO-H-200A) is available on the SPO website (see Section 1, paragraph II, Website Reference). However, the form will not include items specific to each RFP. If using the website form, the applicant must include all items listed in this section.*

The Proposal Application comprises the following sections:

- *Proposal Application Identification Form*
- *Table of Contents*
- *Program Overview*
- *Experience and Capability*
- *Project Organization and Staffing*
- *Service Delivery*
- *Financial*
- *Other*

I. Program Overview

Applicant shall give a brief overview to orient evaluators as to the program/services being offered.

II. Experience and Capability

A. Necessary Skills

The applicant shall demonstrate that it has the necessary skills, abilities, and knowledge relating to the delivery of the proposed services.

B. Experience

The applicant shall provide a description of projects/contracts pertinent to the proposed services.

Applicant shall also include name of references, address(es), e-mail address(es) and telephone numbers. The DOE reserves the right to contact references to verify experience.

C. Quality Assurance and Evaluation

The applicant shall describe its own plans for quality assurance and evaluation for the proposed services, including methodology. Applicants must create and maintain an internal quality-assurance and improvement plan (QAIP) to assure the delivery of quality educational services and a plan for program assessment and continuous improvement. This plan should explain how the agency would ensure outcomes from the services provided. As this is an educationally related service, the primary outcome measure the DOE is accustomed to is an improvement in grades, behaviors, or scholastic criteria as set forth in the student's IEP or 504 Plan. Applicant responses should seek to detail how work is evaluated and reviewed by supervisors, and to what degree providers are accountable for providing sound interventions in accordance with the requirements set forth in this RFP.

D. Operational Plan

The applicant should describe in detail how it would address operational issues relating to the delivery of the services covered in this RFP. Specifically, the applicant should detail: 1) how it will handle new referrals; 2) its policies and procedures for initiating services; 3) how it will ensure that records and reports are accounted for within timelines; 4) how it monitors and verifies service delivery prior to and after billing claims have been submitted; 5) how it will comply with the terms of this RFP or subsequent contract; 6) how the applicant addresses concerns about its service providers; and 7) how it resolves questions of provider conduct or performance.

If applicable, the applicant response should detail how the plan reflects past practice, or how it has been modified from the applicant's prior method of

operation. If the applicant has no prior history servicing this population in Hawaii for the Departments of Education or Health, then it should demonstrate how these policies and procedures would be fully adhered to and provide some measure of verification in the proposal that they will be faithfully implemented if a contract is awarded.

III. Coordination of Services

The applicant shall demonstrate the capability to coordinate services with other agencies and resources in the community.

The applicant shall submit policies and procedures designed to insure the smooth transition of services, including the storage, retrieval and transmission of any notes, files and documents, in any form, relevant and important to the transition of services between and among the providers and the DOE.

IV. Facilities

The applicant shall provide a description of its facilities and demonstrate its adequacy in relation to the proposed services. If facilities are not presently available, describe plans to secure facilities. Also describe how the facilities are appropriate and meet all requirements, including but not limited to ADA requirements, as applicable, and special equipment that may be required for the services.

Applicants need only to respond to this section if applicable to the service. Applicants should be clear where the services are to be provided, and if they will be delivered at a specific site. If so, this section would apply.

V. Project Organization and Staffing

A. Staffing

1. Proposed Staffing

The applicant shall describe the proposed staffing pattern, client/staff ratio and proposed caseload capacity appropriate for the viability of the services. (Refer to the personnel requirements in the Service Specifications, as applicable.)

This should be reflected in the supporting resumes or curriculum vitae attached as part of the applicant's response. For each service type specified in the scope of services, the applicant should illustrate what it considers the norm for the qualifications and level of education or experience of its providers.

2. Staff Qualifications

The applicant shall provide the minimum qualifications (including experience) for staff assigned to the program. (Refer to the qualifications in the Service Specifications, as applicable.)

The applicant shall also describe how staff is evaluated not only for the mandatory background checks, but also for competence and ability to deliver the services in conformity with the applicant's own policies and within the requirements of this RFP.

The applicant shall describe in detail the method and means they use to ensure that all employees are free of legal entanglements which may be relevant to their work, including but not limited to criminal convictions. In particular, the applicant must describe how they conduct employee background checks encompassing all previous places of residence.

B. Project Organization

1. Supervision and Training

The applicant shall describe its ability to supervise, train and provide administrative direction relative to the delivery of the proposed services.

The supervision ratios of supervisors to staff should be identified for each service activity. The applicant's ability to train its personnel should be specifically addressed. A description of the training program, how it will be enforced and implemented, and what it entails should be specifically described.

In addition, the applicants should describe in detail how staff is monitored to ensure they not only complete the required training, but also that they practice those training principles on the job. Furthermore, the applicant should describe any remedial actions utilized such as retraining.

2. Organization Chart

The applicant shall reflect the position of each staff and line of responsibility/supervision. (Include position title, name and full time equivalency) Both the "Organization-wide" and "Program" organization charts shall be attached to the Proposal Application.

VI. Service Delivery

Applicant shall include a detailed discussion of how applicant's approach to applicable service delivery and management requirements including a work plan of all service activities and tasks to be completed, related work assignments/responsibilities and timelines/schedules.

A generic response to how services will be addressed will not be scored highly. This section should contemplate the methodology, program integration, and allow a reviewer to differentiate one response from another.

Responses must include the provision of all services listed in this RFP. Applicants may not choose to omit any of the services in their response. Failure to address all of the service activities will be deemed as non-responsive and the proposal shall be rejected.

Applicants shall provide services for all schools within the district(s) they propose to serve, including those schools in remote complex areas. Pay particular attention to the district's definition of geographic area. For a list of schools within each district, go to: <http://nssb.k12.hi.us/cgi-bin/clinks/main.cgi>.

Table 1
ANTICIPATED HOURS NEEDED BY ISLAND FOR PSYCHIATRIC SERVICES

Type of Service	Number of Students Oahu	Number of Students Hawaii	Number of Students (Total)	Estimated Annual Cost
Psychiatric Services (all LOCs)	83	97	180	\$400,000

Anticipated Needs By Level of Care based on SY11-12 Estimates.

VII. Financial

A. Pricing Structure

A fixed unit of service rate will be established by the DOE. An applicant must submit a cost proposal utilizing the unit cost pricing structure as designated by the DOE. The cost proposal must be attached to the proposal application for those specific services as listed on the DOE Rate Schedule.

This RFP seeks to purchase services on an as needed basis. The applicant should establish a reasonable estimate of the minimum number of service units it can provide for which there is sufficient operating capacity (e.g., adequate, planned and budgeted space, equipment, staff, etc.) Applicants should provide a minimum number of units they can deliver for each geographic area by level of care to assist the DOE in determining applicant's capacity to serve.

All budget forms, instructions and samples are located on the SPO website (<http://www.spo.hawaii.gov>). The following budget form(s) shall be submitted with the POS Proposal Application:

SPO-H-205 Budget

SPO-H-206A Personnel Salaries and Wages

SPO-H-206B Personnel Payroll Taxes, Assessments and Fringe
SPO-H-206C Travel Inter-Island
SPO-H-206D Travel Out of State
SPO-H-206E Contractual Services - Administrative
SPO-H-206F Contractual Services - Subcontracts

When preparing the SPO-H-205 Budget form, the first column should be used to reflect the total cost of the proposal (**i.e., total budget for all services across all districts**). Applicants should use the additional columns for each specific service they are applying for to reflect the associated costs in delivering that service (**i.e., total budget by each service specification- Psychiatric Diagnostic Eval., Psychiatric Medication Eval., etc.**). If there is a set cost for some aspect of the service delivery, such as an office, the percentage of the cost should be assigned to each service as it relates to that cost. If an applicant is responding to more services than will fit on one form, they may continue on additional forms as needed.

DOE reserves the right to ask for additional information (i.e., information supporting or justifying service delivery, or monthly group rate) from each applicant. Additional information must be available for review during the proposal evaluation period.

B. Other Financial Related Materials

1. Accounting System

In order to determine the adequacy of the applicant's accounting system as described under the administrative rules, the following documents are requested as part of the Proposal Application (may be attached):

- A description of how applicant's accounting system is organized to handle the contract;
- A description of the applicant's billing procedures including, if applicable, the procedures in which subcontractors are paid;
- Name of individual responsible for the accounting/billing system and his/her qualifications and position description;
- Applicant's most recent program annual report (if available);
- Applicant's most recent financial audit (if available);
- Description of the internal control structure used in the accounting system; and
- If accounting work is subcontracted, please describe.

2. Information System

The applicant shall describe the organization's current type of computer hardware, software, any plans for major changes to comply with Section 2

Service Specifications, C.7. (Reporting requirements for program and fiscal data, and the capability of your staff to use the system.)

VIII. Other

A. Litigation

The applicant shall disclose any pending litigation to which they are a party, including the disclosure of any outstanding judgment. If applicable, please explain.

Section 4

Proposal Evaluation

Section 4

Proposal Evaluation

I. Introduction

The evaluation of proposals received in response to the RFP will be conducted comprehensively, fairly and impartially. Structural, quantitative scoring techniques will be utilized to maximize the objectivity of the evaluation.

II. Evaluation Process

The procurement officer or an evaluation committee of designated reviewers selected by the head of the state purchasing agency or procurement officer shall review and evaluate proposals. When an evaluation committee is utilized, the committee will be comprised of individuals with experience in, knowledge of, and program responsibility for program service and financing.

Applicants who meet all requirements based on the rating listed in this section shall be qualified to enter into a contract with the DOE. ***In order to be eligible for a contract award, the applicant must receive a score of seventy (80) points or better as detailed in this section.*** Qualified applicants will be placed on DOE's School Based Services Qualified Providers List. Services will be procured from the contracted agencies on an as needed basis, and any referrals will be determined by the applicable SSC or designated representative. Selection will be based upon various factors including the applicant's responsiveness to the RFP, quality of providers, specific expertise, fit of the provider, and the needs and interests of the DOE.

The evaluation will be conducted in three phases as follows:

- Phase 1 - Evaluation of Proposal Requirements
- Phase 2 - Evaluation of Proposal Application
- Phase 3 - Recommendation for Award

Evaluation Categories and Thresholds

Evaluation Categories

Administrative Requirements

Possible Points

Pass or Rejected

<i>Proposal Application</i>		100 Points
Program Overview	0 points	
Experience and Capability	18 points	
Project Organization and Staffing	20 points	
Service Delivery	55 points	
Financial	7 Points	
TOTAL POSSIBLE POINTS		100 Points

III. Evaluation Criteria

A. Phase 1 - Evaluation of Proposal Requirements

(1) Administrative Requirements

- Application Checklist
- Registration (if not pre-registered with SPO)
- Federal Certifications
- Rate Schedule

(2) Proposal Application Requirements

- Proposal Application Identification Form (Form SPO-H-200)
- Table of Contents
- Program Overview
- Experience and Capability
- Project Organization and Staffing
- Service Delivery
- Financial (All required forms and documents)
- Program Specific Requirements (as applicable)

B. Phase 2 - Evaluation of Proposal Application (100 Points)

(1) Program Overview

- The applicant has demonstrated a thorough understanding of the purpose and scope of the service activity.
- The goals and objectives are in alignment with the proposed service activity.
- The applicant has described how the proposed service is designed to meet the pertinent issues and problems related to the service activity.

- The applicant demonstrates a clear understanding of delivery of this service through an educational and not a clinical model.
- The applicant demonstrates a clear understanding of how to deliver these services in concert with the goals and philosophical approach of the Department of Education, and will incorporate its efforts under the IDEIA-2004, Section 504, Subpart D, and the CASSP principles and integrate these efforts in assisting students to achieve school success.

Note: No points are assigned to Program Overview. The intent is to give the applicant an opportunity to orient evaluators as to the services being offered. This should not be a long drawn out narrative but a concise review of the proposal.

Applicants should pay particular attention to the evaluation criteria for the following sections as proposal applications will be scored by sections. A generic response to how services will be addressed will not be scored highly. The proposal application should contemplate the methodology, program integration, and allow a reviewer to differentiate one response from another.

(2) Experience and Capability (18 Points)

The DOE will evaluate the applicant's experience and capability relevant to the proposal contract, which shall include:

- Demonstrated skills, abilities, knowledge of, and experience relating to the delivery of the proposed services in an educationally based approach and through evidence based interventions of its supervisors. [3 points]
- Demonstrated skills, abilities, knowledge of, and experience relating to the delivery of the proposed services in an educationally based approach and through evidence based interventions of its direct service personnel. [3 points]
- The experience and capacity of its supervisors, or those overseeing the delivery of the services and their knowledge or expertise in the interventions or in working with the target population. [3 points]
- The experience and capacity of its direct service personnel and their knowledge or expertise in the interventions or in working with the target population. [3 points]
- Sufficiency of quality assurance and improvement plans (QAIP) for the proposed services, including methodology. [2 points]
- Demonstration of the applicant's specific operational plan to manage and oversee the delivery of services. [2 points]
- Demonstrated capability to coordinate services with other agencies and resources in the community. [2 point]

(3) Project Organization and Staffing (20 Points)

The DOE will evaluate the applicant's overall staffing approach to the service that shall include:

- That the proposed staffing pattern, student/staff ratio, and proposed caseload capacity is reasonable to insure viability of the services:
 - Does the applicant have sufficient staff reflected in the attached resumes or curriculum vitae to provide the amount of services proposed? [2 points]
 - Does the applicant have a clearly detailed and viable plan for obtaining necessary staff? [1 point]
- Minimum qualifications (including experience) for staff assigned to the program:
 - The applicant should have detailed and demonstrated a background review process. [2 points]
 - The applicant should have a detailed screening process for determining competency of providers to deliver interventions in line with the applicant's policies and the requirements of this RFP. [2 points]
- Demonstrated ability to supervise and provide administrative direction to staff relative to the delivery of the proposed services. [2 points]
- The supervision ratios of supervisors to staff are reasonable to ensure proper oversight and that the ratios are reflective of the degree of oversight needed for the respective ability of the individual providers. [2 points]
- The applicant's ability to train its personnel is specifically addressed. [2 points]
- Evidence of the training program and what it entails, with desired learner outcomes including target population specific topics and should be specifically described. [4 points]
- How applicant will document and enforce training requirements. [2 points]
- Organization Chart (Approach and rationale for the structure, functions, and staffing of the proposed organization for the overall service activity and tasks). [1 point]

(4) Service Delivery (55 Points)

Evaluation criteria for this section will assess the applicant's approach to the service activities and management requirements outlined in the POS Proposal Application.

- Given the service description of the required services in this RFP, the response has clearly detailed an understanding of the service in

terms of the service operations and service activities in an educationally based model and how this will translate to actual provision of the service as related to the target population. [10 points]

- The means in ensuring prompt responses to referral, and a detailed description of the applicant's policies and procedures on how services are referred to their providers. [5 points]
- The response should clearly demonstrate how the referral system will avoid service delays or keep the DOE apprised of service gaps. [3 points]
- The response should also address how the applicant will address the provision of substitutes. [3 points]
- The response will show how the applicant will address the issue of informing the schools of provider absences. [2 points]
- The response should address how the applicant will service the remote or out-lying areas in the proposed school district(s) and ensure services will be available throughout the districts. [2 points]
- For each service, it should be clearly detailed how the tasks will be accomplished in a manner that will demonstrate progress towards meeting service plan objectives. [5 points]
- Evidence that the service activities are of educational benefit and in conformity with best practices as described in peer reviewed established professional publications for the target population. [5 points]
- Demonstration of the applicant's commitment to least restrictive interventions. [5 points]
- Demonstration of the applicant's policies and procedures for identifying, addressing and managing transitions. [5 points]
- Clearly addresses how the services will be delivered collaboratively with the DOE, and will focus on assisting the student to make progress towards service plan objectives. [5 points]
- Description how applicant's providers will collaborate and problem solve with classroom teachers. [5 points]

(5) *Financial (7 Points)*

The DOE will evaluate the applicant's cost proposal(s) and description of the applicant's overall fiscal operations that will include:

- Description of how applicant's accounting system is organized to support contract implementation. [2 points]
- Description of adequacy of accounting system and infrastructure to support electronic/manual billing requirements including a demonstration of the applicant's ability to accurately track cost of related services by students served. [2 point]

- Description of the applicant's billing procedures including, if applicable, the procedures in which employees or agents are paid. [2 points]
- Description of the internal control structure used in the accounting system. [1 point]

C. Phase 3 - Recommendation for Award

Each notice of award shall contain a statement of findings and decision for the award or non-award of the contract to each applicant.

Section 5

Attachments

- A. Proposal Application Checklist
- B. Sample Table of Contents
- C. Wage Certification
- D. Rate Schedule
- E. Federal Certifications

Proposal Application Checklist

Applicant: _____

RFP No.: _____

The applicant's proposal must contain the following components in the order shown below. This checklist must be signed, dated and returned to the purchasing agency as part of the Proposal Application. SPOH forms are on the SPO website. See Section 1, paragraph II Website Reference.*

Item	Reference in RFP	Format/Instructions Provided	Required by Purchasing Agency	Completed by Applicant
General:				
Proposal Application Identification Form (SPO-H-200)	Section 1, RFP	SPO Website*	X	
Proposal Application Checklist	Section 1, RFP	Attachment A	X	
Table of Contents	Section 5, RFP	Section 5, RFP	X	
Proposal Application (SPO-H-200A)	Section 3, RFP	SPO Website*	X	
Tax Clearance Certificate (Form A-6)	Section 1, RFP	Dept. of Taxation Website (Link on SPO website)*		
Cost Proposal (Budget)				
SPO-H-205	Section 3, RFP	SPO Website*	X	
SPO-H-205A	Section 3, RFP	SPO Website* Special Instructions are in Section 5		
SPO-H-205B	Section 3, RFP,	SPO Website* Special Instructions are in Section 5		
SPO-H-206A	Section 3, RFP	SPO Website*	X	
SPO-H-206B	Section 3, RFP	SPO Website*	X	
SPO-H-206C	Section 3, RFP	SPO Website*	X	
SPO-H-206D	Section 3, RFP	SPO Website*	X	
SPO-H-206E	Section 3, RFP	SPO Website*	X	
SPO-H-206F	Section 3, RFP	SPO Website*	X	
SPO-H-206G	Section 3, RFP	SPO Website*		
SPO-H-206H	Section 3, RFP	SPO Website*		
SPO-H-206I	Section 3, RFP	SPO Website*		
SPO-H-206J	Section 3, RFP	SPO Website*		
Certifications:				
Federal Certifications		Section 5, RFP		
Debarment & Suspension		Section 5, RFP	X	
Drug Free Workplace		Section 5, RFP	X	
Lobbying		Section 5, RFP	X	
Program Fraud Civil Remedies Act		Section 5, RFP	X	
Environmental Tobacco Smoke		Section 5, RFP	X	
Program Specific Requirements:				
Financial Audit (if available)			X	
Program Annual Report (if available)			X	

Authorized Signature

Date

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	B. Other Financial Related Materials	
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WAGE CERTIFICATE

Subject: Project No. RFP F12-138

Description of Project: Psychiatric Services (Oahu and Hawaii Island)

Pursuant to §103-55, HRS, I hereby certify that, if awarded a contract of \$25,000.00 or more, and that either:

- I. Services to be performed will be performed in accordance with the following conditions:
 - a. The services to be rendered shall be performed by employees paid at wages or salaries not less than wages paid to the public officers and employees for similar work, if similar positions are listed in the classification plan of the public sector, and
 - b. All applicable laws of the Federal and State governments relating to workers' compensation, unemployment compensation, payment of wages, and safety will be fully complied with.

PROVIDER shall be obliged to notify its employees performing work under this contract of the provisions of §103-55, HRS, and the current wage rate for public employees performing similar work. The PROVIDER may meet this obligation by posting a notice to this effect in the PROVIDER's place of business accessible to all employees, or the PROVIDER may include such notice with each paycheck or pay envelope furnished to the employee

I understand that, in addition to the base wages required by §103-55, HRS, all payments required by Federal and State laws that employers must make for the benefit of their employees shall be paid.

OR

- II. I am exempt from these requirements as provided for under to §103-55(c), HRS.

PROVIDER: _____

By Its (signature): _____

Title: _____

Date: _____

PSYCHIATRIC SERVICES**Oahu and Big Island**

Type of Service(Unit Measure)	Unit Measure	Unit Cost	Hourly Rate
Psychiatric Medication Evaluation			
All credential levels	Flat Rate	\$	
Psychiatric Diagnostic Evaluation			
All credential levels	Flat Rate	\$	
Psychiatric Medication Management			-
All credential levels	Five Minutes	\$	\$
Educational Team Planning and Participation			
Provided by the Diagnostic/Medication Evaluation Service Provider or Medication Management Service Provider	Five Minutes	\$	\$
Court/Due Process Hearing Testimony			
Provided by the Diagnostic/Medication Evaluation Service Provider or Medication Management Service Provider	Five Minutes	\$	\$

CERTIFICATIONS

PHS-5161-1-CERTIFICATIONS (7/00)

OMB Approval No. 0920-0428

1. CERTIFICATION REGARDING DEBARMENT AND SUSPENSION.

The undersigned (authorized official signing for the applicant organization) certifies to the best of his or her knowledge and belief, that the applicant, defined as the primary participant in accordance with 45 CFR Part 76, and its principals:

- (a) are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal Department or agency;
- (b) have not within a 3-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State, or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) are not presently indicted or otherwise criminally or civilly charged by a governmental entity (Federal, State, or local) with commission of any of the offenses enumerated in paragraph (b) of this certification; and
- (d) have not within a 3-year period preceding this application/proposal had one or more public transactions (Federal, State, or local) terminated for cause or default.

Should the applicant not be able to provide this certification, an explanation as to why should be placed after the assurances page in the application package.

The applicant agrees by submitting this proposal that it will include, without modification, the clause titled "Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion--Lower Tier Covered Transactions" in all lower tier covered transactions (i.e., transactions with sub-grantees and/or contractors) and in all solicitations for lower tier covered transactions in accordance with 45 CFR Part 76.

2. CERTIFICATION REGARDING DRUG-FREE WORKPLACE REQUIREMENTS.

The undersigned (authorized official signing for the applicant organization) certifies that the applicant will, or will continue to, provide a drug-free workplace in accordance with 45 CFR Part 76 by:

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about-
 - (1) The dangers of drug abuse in the workplace;
 - (2) The grantee's policy of maintaining a drug-free workplace;
 - (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
 - (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- (c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a) above;
- (d) Notifying the employee in the statement required by paragraph (a), above, that, as a condition of employment under the grant, the employee will--
 - (1) Abide by the terms of the statement; and
 - (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f) Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d) (2), with respect to any employee who is so convicted--
 - (1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
 - (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e), and (f).

For purposes of paragraph (e) regarding agency notification of criminal drug convictions, the DHHS has designated the following central point for receipt of such notices: Office of Grants and Acquisition Management Office of Grants Management Office of the Assistant Secretary for Management and Budget Department of Health and Human Services 200 Independence Avenue, S.W., Room 517-D Washington, D.C. 20201

3. CERTIFICATION REGARDING LOBBYING

Title 31, United States Code, Section 1352, entitled "Limitation on use of appropriated funds to influence certain Federal contracting

and financial transactions," generally prohibits recipients of Federal grants and cooperative agreements from using Federal (appropriated) funds for lobbying the Executive or Legislative Branches of the Federal Government in connection with a SPECIFIC grant or cooperative agreement. Section 1352 also requires that each person who requests or receives a Federal grant or cooperative agreement must disclose lobbying undertaken with non-Federal (non-appropriated) funds. These requirements apply to grants and cooperative agreements EXCEEDING \$100,000 in total costs (45 CFR Part 93).

The undersigned (authorized official signing for the applicant organization) certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions. (If needed, Standard Form-LLL, "Disclosure of Lobbying Activities," its instructions, and continuation sheet are included at the end of this application form.)
- (3) The undersigned shall require that the language of this certification be included in the award documents for all sub awards at all tiers (including subcontracts, sub grants, and contracts under grants, loans and cooperative agreements) and that all sub recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

4. CERTIFICATION REGARDING PROGRAM FRAUD CIVIL REMEDIES ACT (PFCRA)

The undersigned (authorized official signing for the applicant organization) certifies that the statements herein are true, complete, and accurate to the best of his or her knowledge, and that he or she is aware that any false, fictitious, or fraudulent statements or claims may subject him or her to criminal, civil, or administrative penalties. The undersigned agrees that the applicant organization will comply with the Public Health Service terms and conditions of award if a grant is awarded as a result of this application.

5. CERTIFICATION REGARDING ENVIRONMENTAL TOBACCO SMOKE.

Public Law 103-227, also known as the Pro-Children Act of 1994 (Act), requires that smoking not be permitted in any portion of any indoor facility owned or leased or contracted for by an entity and used routinely or regularly for the provision of health, day care, early childhood development services, education or library services to children under the age of 18, if the services are funded by Federal programs either directly or through State or local governments, by Federal grant, contract, loan, or loan guarantee. The law also applies to children's services that are provided in indoor facilities that are constructed, operated, or maintained with such Federal funds. The law does not apply to children's services provided in private residence, portions of facilities used for inpatient drug or alcohol treatment, service providers whose sole source of applicable Federal funds is Medicare or Medicaid, or facilities where WIC coupons are redeemed.

Failure to comply with the provisions of the law may result in the imposition of a civil monetary penalty of up to \$1,000 for each violation and/or the imposition of an administrative compliance order on the responsible entity.

By signing the certification, the undersigned certifies that the applicant organization will comply with the requirements of the Act and will not allow smoking within any portion of any indoor facility used for the provision of services for children as defined by the Act.

The applicant organization agrees that it will require that the language of this certification be included in any sub awards which contain provisions for children's services and that all sub recipients shall certify accordingly.

The Public Health Services strongly encourages all grant recipients to provide a smoke-free workplace and promote the non-use of tobacco products. This is consistent with the PHS mission to protect and advance the physical and mental health of the American people.

IV.	Signature of Authorized Certifying Official	V.	Title
VI.	Applicant Organization	VII.	Date Submitted