

Amendment #3
 Issued on: September 30, 2011

For Request for Proposals RFP-MQD-2011-003
 QUEST Managed Care Plans to Cover Eligible Medicaid and Other Eligible Individuals who are not Aged, Blind, or Disabled

#	RFP Section #	RFP Language	Amendment
1	51.310, Second paragraph General Requirements, Fraud & Abuse	Paragraph reads: The health plan shall report to the Investigations Office (INVO) of the Benefit, Employment and Support Services Division (BESSD) any suspicion of recipient fraud. The reporting shall be done either through written notification or a telephone call to INVO Hotline.	Paragraph is amended to read: All suspected fraud and abuse committed by a member should be reported to the appropriate entity. The health plan shall report eligibility fraud for, medical assistance, financial assistance, or Supplemental Nutrition Assistance Program (SNAP) should be reported to The health plan shall report to the Investigations Office (INVO) of the Benefit, Employment and Support Services Division (BESSD) any suspicion of recipient fraud . The reporting shall be done either through written notification or a telephone call to INVO Hotline. <u>Fraudulently obtaining controlled substances, other medical services, or collusion between provider and member to obtain services would be reported to MQD.</u>
2	51.520.7, Third bullet of fourth bullet in first paragraph Provider Complaints and Claims Report	Bullet reads: ○ The percentage of claims processed (at 30 and 90 days) after date of service for each month of the reporting quarter;	Bullet is amended to read: ○ The percentage of claims processed (at 30 and 90 days) after date of <u>receipt</u> service for each month of the reporting quarter;

#	RFP Section #	RFP Language	Amendment
3	90.200, 2 nd Paragraph Overview of Rate Structure	Paragraph reads: The capitation rates shall assume an administrative load of no more than 10%, inclusive of administrative expenses, risk margin and care management expenses but excluding premium tax.	Paragraph is amended to read: The capitation rates shall assume an administrative load of no more than 10%, inclusive of administrative expenses, risk margin and care management expenses but excluding <u>general excise and insurance premium tax, if applicable.</u>