

Amendment #2
 Issued on: September 22, 2011

For Request for Proposals RFP-MQD-2011-003
 QUEST Managed Care Plans to Cover Eligible Medicaid and Other Eligible Individuals who are not Aged, Blind, or Disabled

#	RFP Section #	RFP Language	Amendment
1	20.100, Table RFP Timeline		Replace table in first paragraph with the table at the end of this document.
2	20.200, Third sentence, second paragraph	Sentence reads: Applicants shall e-mail to QUESTRFP@medicaid.dhs.state.hi.us no later than 2:00 pm H.S.T on October 14, 2011 to receive the teleconference number.	Sentence is amended to read: Applicants shall e-mail to QUESTRFP@medicaid.dhs.state.hi.us no later than 2:00 pm H.S.T on October 14, 2011 <u>October 19, 2011</u> to receive the teleconference number.
3	20.300, Section Submission of Written Questions	First paragraph reads: Applicants shall submit questions in writing via e-mail or on diskette in Word 2010 format (.docx) or lower to the following mailing address or e-mail address: Second paragraph reads: The written questions shall reference the RFP section, page and paragraph number in the format provided in Appendix A. Applicants must submit written questions on the technical proposal by 12:00 p.m. (H.S.T.) on the date identified in Section 20.100, and on the proposed capitation rates by 4:30 p.m. (H.S.T) on the date identified in Section 20.100. The DHS shall respond to the written questions no later than the date identified	First paragraph is amended to read: Applicants shall submit <u>all</u> questions in writing via e-mail or on diskette in Word 2010 format (.docx) or lower to the following mailing address or e-mail address: Second paragraph is deleted and amended as follows: <u>Technical Proposal Questions shall be submitted in the format provided in Appendix A by 12:00 p.m. (H.S.T.) on the applicable dates identified in Section 20.100.</u> <u>Questions on Amendments shall be submitted in the format provided in Appendix M by 4:30 p.m. (H.S.T.) on the applicable dates identified in</u>

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		<p>in Section 20.100. No verbal responses shall be considered as official. The applicant shall use the format provided in Appendix M for the submission of questions. Applicants must submit written questions on the amendments by 4:30 p.m. (H.S.T.) on the date identified in Section 20.100. The DHS shall respond to the written questions on the amendments by the date identified in Section 20.100. No verbal responses shall be considered as official. The DHS shall not respond to any questions posed on issues that do not appear in any amendments.</p>	<p><u>Section 20.100.</u></p> <p><u>Questions on Clarification for Submission of Proposal ONLY shall be submitted in the format that best addresses the applicants question to include the format provided in Appendix A, M, or N by 12:00 p.m. (H.S.T.) on the date identified in Section 20.100.</u></p> <p><u>Proposed Capitation Rate Questions must be submitted by 4:30 p.m. (H.S.T.) on the date identified in Section 20.100.</u></p> <p><u>The DHS shall respond to the written questions no later than the dates identified in Section 20.100. No verbal responses shall be considered as official.</u></p>
4	<p>40.740.2.a Second paragraph</p> <p>Standard Behavioral Health Services</p>		<p>Paragraph is amended by adding the following as the second sentence of the paragraph:</p> <p><u>A member's access to behavioral health services shall be no more restrictive than for accessing medical services.</u></p>
5	Delete #46 of Amendment #1.		
6	<p>50.420, Third paragraph</p> <p>Member Education</p>		<p>Paragraph is amended by adding the following as the second sentence:</p> <p><u>All instructional materials shall be provided in a manner and format that is easily understood.</u></p>

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7	50.900, Second sentence, first paragraph Authorization of Services	Sentence reads: The member shall be able to request provision of a service.	Sentence is amended to read: The A member shall be able to <u>make a request to the health plan for the provision of a service.</u>
8	70.800, Second paragraph Conflict of Interest (#80 of Amendment #1)	Paragraph reads: The health plan shall not contract with the State of Hawaii unless safeguards at least equal to Federal safeguards (41 USC 423, section 27) are in place.	Paragraph is amended to read: The health plan shall not contract with the State of Hawaii <u>unless the State has in effect</u> safeguards at least equal to Federal safeguards (41 U.S.C § 423; section 27) are in place.
9	Appendix G, Second paragraph, bulleted list Eligibility Diagnoses for Additional Behavioral Health Services for Adults		Amend the bulleted list by adding the following as the last bullet: • <u>Opioid-type dependence (304.0x)</u>
10	Appendix M		Replace Appendix M with the format at the end of this document.
11	Appendix N		Insert Appendix N as included at the end of this document

20.100 RFP Timeline

Table in first paragraph of the section

Issue RFP	August 8, 2011
Orientation	August 15, 2011
Submission of Technical Proposal Questions	August 22, 2011
Notice of Intent to Propose	August 29, 2011
Responses to Technical Proposal Questions	September 14, 2011
Submission of Questions on Amendments	September 16, 2011
Responses to Questions on Amendments	September 23, 2011
Submission of Questions on Clarification for Submission of a Proposal	September 26, 2011
Responses to Questions on Clarification for Submission of a Proposal	September 30, 2011
Proposal Due Date	October 7, 2011 <u>October 14, 2011</u>
Proposal Evaluation Period	October 8 to November 11, 2011 <u>October 15 to November 17, 2011</u>
Issue Proposed Capitation Rates with Supporting Documentation	October 7, 2011 <u>October 14, 2011</u>
Proposed Capitation Rates Orientation	October 17, 2011 <u>October 21, 2011</u>
Submission of Proposed Capitation Rate Questions	October 19, 2011 <u>October 26, 2011</u>
Written Responses to Proposed Capitation Rate Questions	November 2, 2011 <u>November 9, 2011</u>
Issue Final Capitation Rates	November 7, 2011 <u>November 9, 2011</u>
Capitation Rate Meeting with Applicants to discuss Final Capitation Rates	November 9, 2011 <u>November 14, 2011</u>
Contract Award	November 14, 2011 <u>November 18, 2011</u>
Contract Effective Date	December 1, 2011
Commencement of Services to Members	April 1, 2012

Commencement of Quality Portion of Auto-Assignment	<u>January 1, 2014</u>
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Appendix M
Written Questions on Amendments #1
Format for QUEST RFP

Applicant Name	Date Submitted	Question #	Amendment #	# (first column of list of amendments)	Question

Appendix N
Written Questions for Clarification of Proposal
Format for QUEST RFP

Applicant Name	Date Submitted	Question #	Q&A Posting Date	Question # (related to Q&A)	Question