

Amendment # 1
 Issued on: June 5, 2009
 For Requests for Proposals RFP-MQD-2010-003
 To Provide Care Coordination /Case Management Services for the
 State of Hawaii Organ and Tissue Transplant Program (SHOTT)

#	RFP Section #	RFP Language	Amendment
1	40.300 Care Coordination/Case Management Page 27/#11	Language reads: Provide care coordination and case management services from the notice of possibly becoming a transplant candidate to one year after the transplant was performed.	Language is amended to read: Provide care coordination and case management services, including medication management, to ensure high quality care, treatment adherence, and cost control from the notice of possibly becoming a transplant candidate to one year after the transplant was performed.
2	40.300 Care Coordination/Case Management Page 27	Section ends with paragraph 16	Language is amended to add paragraph 17: The Offeror shall be involved in SHOTT related denial appeals. This will include a written statement for submission with Administrative Hearings documents, outlining the clinical details and reasoning resulting in the denial. The Offeror will also be available by phone to participate in the administrative Hearing of a transplant related denial.
3	40.300 Care Coordination/Case Management Page 25/#1	Last bullet reads: • Pancreas/Kidney [note: Kidney transplants are limited to Medicaid clients whose primary and only coverage is Medicaid or QUEST and who do NOT qualify for Medicare coverage of they kidney transplant.]	This language applies to both Pancreas/Kidney and Kidney transplants for both Children and Adults.
4	Appendix N Air Transportation Travel Request Process	Language reads: Appendix N Form 208	Appendix N is deleted in its entirety. The Contractor shall be responsible for approving and arranging all air travel. The Form 208 is no longer required if the client is enrolled in the SHOTT program.