

**State of Hawaii
Department of Public Safety
Intake Service Center Division**

**Request for Proposals
RFP No. : PSD 09-ISC-42**

**Transitional Housing and
Services for Pretrial Defendants
on Oahu**

Date Issued: May 9, 2009

Note: If this RFP was downloaded from the State Procurement Office RFP Website each applicant must provide contact information to the RFP contact person for this RFP to be notified of any changes. For your convenience, you may download the [RFP Interest form](#), complete and e-mail or mail to the RFP contact person. The State shall not be responsible for any missing addenda, attachments or other information regarding the RFP if a proposal is submitted from an incomplete RFP.

May 9, 2009
REQUEST FOR PROPOSALS

**TRANSITIONAL HOUSING AND SERVICES FOR PRETRIAL DEFENDANTS
ON OAHU
RFP No. PSD 09-ISC-42**

The Department of Public Safety, Intake Service Center Division, is requesting proposals from qualified applicants to provide Transitional Housing and Services to pretrial male and female defendants detained at Oahu Community Correctional Center. The Initial contract term will be for a 12 month period July 1, 2009 to June 30, 2010 or the commencement date stated on the notice to proceed with the option to extend for one additional twelve month period or portions thereof, subject to the availability of funds, satisfactory performance of the provider and prior written mutual consent. Multiple contracts may be awarded under this request for proposals.

Defendants in need of transitional residential placement will be those who do not pose a flight or safety risk if released, agree to appear for Court hearings, are without a stable place of residence and in need of supportive services to remain arrest free during the judicial determination of pending criminal charges. The Service Provider shall provide 24-hour supervision and monitoring, case management, and linkages with appropriate services. These defendants will be those granted a supervise release by the court and are monitored by the Intake Service Center Pretrial Officer.

A non-mandatory orientation meeting will be conducted on May 15, 2009 at 919 Ala Moana Boulevard, Room 404, Honolulu, Hawaii starting promptly at 11:00 am, HST and ending on 12:00 pm, HST. The deadline for submission of written questions is 4:30 p.m. HST on May 20, 2009. All written questions will receive a written response from the State on or about May 22, 2009.

Proposals shall be mailed, postmarked by the United States Postal Service on or before June 8, 2009, and received no later than 10 calendar days from the submittal deadline. Hand delivered proposals shall be received no later than 4:30 p.m., Hawaii Standard Time (HST), on June 8, 2009, at the drop-off sites designated on the Proposal Mail-in and Delivery Information Sheet. Proposals postmarked or hand delivered after the submittal deadline shall be considered late and rejected. There are no exceptions to this requirement.

Inquiries regarding this RFP should be directed to the RFP contact person, Mr. Marc Yamamoto at 919 Ala Moana Boulevard, Room 413, Honolulu, Hawaii 96814, telephone: (808) 587-1215, fax: (808) 587-1244 or e-mail at marc.s.yamamoto@hawaii.gov.

PROPOSAL MAIL-IN AND DELIVERY INFORMATION SHEET

NUMBER OF COPIES TO BE SUBMITTED: 4
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ALL MAIL-INS SHALL BE POSTMARKED BY THE UNITED STATES POSTAL SERVICE (USPS) NO LATER THAN, **June 8, 2009** and received by the state purchasing agency no later than **10 calendar days** from the submittal deadline.

All Mail-ins

Department of Public Safety
Administrative Services Office—
Purchasing & Contracts
919 Ala Moana Boulevard, Room
413
Honolulu, Hawaii 96814

DOH RFP COORDINATOR

For further info. or inquiries
Marc Yamamoto
Phone: 587-1215
Fax: 587-1244

ALL HAND DELIVERIES SHALL BE ACCEPTED AT THE FOLLOWING SITES UNTIL **4:30 P.M., Hawaii Standard Time (HST), June 8, 2009**. Deliveries by private mail services such as FEDEX shall be considered hand deliveries. Hand deliveries shall not be accepted if received after 4:30 p.m., **June 8, 2009**.

Drop-off Site

Oahu:

Department of Public Safety
Administrative Services Office—
Purchasing & Contracts
919 Ala Moana Boulevard, Room 413
Honolulu, Hawaii 96814

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Section 1

Administrative Overview

Section 1

Administrative Overview

Applicants are encouraged to read each section of the RFP thoroughly. While sections such as the administrative overview may appear similar among RFPs, state purchasing agencies may add additional information as applicable. It is the responsibility of the applicant to understand the requirements of *each* RFP.

I. Procurement Timetable

Note that the procurement timetable represents the State's best estimated schedule. Contract start dates may be subject to the issuance of a notice to proceed.

Activity	Scheduled Date
Public notice announcing RFP	May 9, 2009
Distribution of RFP	May 9, 2009
RFP orientation session	May 15, 2009
Closing date for submission of written questions for written responses	May 20, 2009
State purchasing agency's response to applicants' written questions	May 22, 2009
Discussions with applicant prior to proposal submittal deadline (optional)	May 26 - 29, 2009
Proposal submittal deadline	June 8, 2009
Discussions with applicant after proposal submittal deadline (optional)	N/A
Final revised proposals (optional)	N/A
Proposal evaluation period	June 9 - 12, 2009
Provider selection	June 12, 2009
Notice of statement of findings and decision	June 15, 2009
Contract start date	July 1, 2009 or the commencement date stated on the Notice to Proceed.

II. Website Reference

The State Procurement Office (SPO) website is www.spo.hawaii.gov

	For	Click
1	Procurement of Health and Human Services	"Health and Human Services, Chapter 103F, HRS..."
2	RFP website	"Health and Human Services, Ch. 103F..." and "RFPs"
3	Hawaii Administrative Rules (HAR) for Procurement of Health and Human Services	"Statutes and Rules" and "Procurement of Health and Human Services"
4	Forms	"Health and Human Services, Ch. 103F..." and "For Private Providers" and "Forms"
5	Cost Principles	"Health and Human Services, Ch. 103F..." and "For Private Providers" and "Cost Principles"
6	Standard Contract -General Conditions	"Health and Human Services, Ch. 103F..." "For Private Providers" and "Contract Template – General Conditions"
7	Protest Forms/Procedures	"Health and Human Services, Ch. 103F..." and "For Private Providers" and "Protests"

Non-SPO websites

(Please note: website addresses may change from time to time. If a link is not active, try the State of Hawaii website at www.hawaii.gov)

	For	Go to
8	Tax Clearance Forms (Department of Taxation Website)	http://www.hawaii.gov/tax/ click "Forms"
9	Wages and Labor Law Compliance, Section 103-055, HRS, (Hawaii State Legislature website)	http://www.capitol.hawaii.gov/ click "Bill Status and Documents" and "Browse the HRS Sections."
10	Department of Commerce and Consumer Affairs, Business Registration	http://www.hawaii.gov/dcca click "Business Registration"
11	Campaign Spending Commission	www.hawaii.gov/campaign

III. Authority

This RFP is issued under the provisions of the Hawaii Revised Statutes (HRS), Chapter 103F and its administrative rules. All prospective applicants are charged with presumptive knowledge of all requirements of the cited authorities. Submission of a valid executed proposal by any prospective applicant shall constitute admission of such knowledge on the part of such prospective applicant.

IV. RFP Organization

This RFP is organized into five sections:

Section 1, Administrative Overview--Provides applicants with an overview of the procurement process.

Section 2, Service Specifications--Provides applicants with a general description of the tasks to be performed, delineates applicant responsibilities, and defines deliverables (as applicable).

Section 3, Proposal Application Instructions--Describes the required format and content for the proposal application.

Section 4, Proposal Evaluation--Describes how proposals will be evaluated by the state purchasing agency.

Section 5, Attachments --Provides applicants with information and forms necessary to complete the application.

V. Contracting Office

The Contracting Office is responsible for overseeing the contract(s) resulting from this RFP, including system operations, fiscal agent operations, and monitoring and assessing provider performance. The Contracting Office is:

**Mr. Wendell Murakawa, Intake Service Center Division
Administrator**

Department of **Public Safety**
919 Ala Moana Boulevard, Room 401
Honolulu, Hawaii 96814

Phone		Fax:	
(808)	<u>587-1260</u>	(808)	<u>587-2568</u>

VI. Orientation

An orientation for applicants in reference to the request for proposals will be held as follows:

Date: May 15, 2009 **Time:** 11:00 AM, HST

Location: Department of Public Safety
Administrative Services Office—Purchasing & Contracts
919 Ala Moana Boulevard, Room 413
Honolulu, Hawaii 96814

Applicants are encouraged to submit written questions prior to the orientation. Impromptu questions will be permitted at the orientation and spontaneous answers provided at the state purchasing agency's discretion. However, answers provided at the orientation are only

intended as general direction and may not represent the state purchasing agency's position. Formal official responses will be provided in writing. To ensure a written response, any oral questions should be submitted in writing following the close of the orientation, but no later than the submittal deadline for written questions indicated in the next paragraph (VII. Submission of Questions).

VII. Submission of Questions

Applicants may submit questions to the RFP Contact Person identified in Section 2 of this RFP. All written questions will receive a written response from the state purchasing agency.

Deadline for submission of written questions:

Date: May 20, 2009 **Time:** 4:30 PM HST

State agency responses to applicant written questions will be provided by:

Date: May 22, 2009

VIII. Submission of Proposals

A. **Forms/Formats** - Forms, with the exception of program specific requirements, may be found on the State Procurement Office website (See page 1-2, Websites Referred to in this RFP. Refer to the Proposal Application Checklist for the location of program specific forms.

1. **Proposal Application Identification (Form SPO-H-200)**
- Provides identification of the proposal.
2. **Proposal Application Checklist** – Provides applicants with information on where to obtain the required forms; information on program specific requirements; which forms are required and the order in which all components should be assembled and submitted to the state purchasing agency.
3. **Table of Contents** - A sample table of contents for proposals is located in Section 5, Attachments. This is a sample and meant as a guide. The table of contents may vary depending on the RFP.
4. **Proposal Application (Form SPO-H-200A)** - Applicant shall submit comprehensive narratives that addresses all of the issues contained in the Proposal Application Instructions, including a cost proposal/budget if required. (Refer to Section 3 of this RFP.)

- 5. Tax Clearance** – A certified copy of a current valid tax clearance certificate issued by the State of Hawaii, Department of Taxation (DOTAX) and the Internal Revenue Service (IRS) will be required either at the time of proposal submittal or upon notice of award at the discretion of the purchasing agency.

Refer to Section 4, subparagraph III.A.1, Administrative Requirements, and the Proposal Application Checklist (located in Section 5) to determine whether the tax clearance is required at time of proposal submittal for this RFP. Tax clearance application may be obtained from the Department of Taxation website. (See paragraph II, Website Reference.)

- B. Program Specific Requirements** - Additional program specific requirements are included in Sections 2 and/or 3, Service Specifications and the Proposal Application Instructions, as applicable. If Federal and/or State certifications are required, they are listed on the Proposal Application Checklist located in Section 5.
- C. Multiple or Alternate Proposals** - Multiple or alternate proposals shall not be accepted unless specifically provided for in Section 2 of this RFP. In the event alternate proposals are not accepted and an applicant submits alternate proposals, but clearly indicates a primary proposal, it shall be considered for award as though it were the only proposal submitted by the applicant.
- D. Wages and Labor Law Compliance** - Before a provider enters into a service contract in excess of \$25,000, the provider shall certify that it complies with section 103-55, HRS, Wages, hours, and working conditions of employees of contractors performing services. Section 103-55, HRS may be obtained from the Hawaii State Legislature website. (See paragraph II, Website Reference.)
- E. Compliance with all Applicable State Business and Employment Laws.** All providers shall comply with all laws governing entities doing business in the State. Prior to contracting, owners of all forms of business doing business in the state except sole proprietorships, charitable organizations unincorporated associations and foreign insurance companies be registered and in good standing with the Department of Commerce and Consumer Affairs (DCCA), Business Registration Division. Foreign insurance companies must register with DCCA, Insurance Division. More

information is on the DCCA website. (See paragraph II, Website Reference.)

- F. **Campaign Contributions by State and County Contractors.** Contractors are hereby notified of the applicability of Section 11-205.5, HRS, which states that campaign contributions are prohibited from specified State or county government contractors during the term of the contract if the contractors are paid with funds appropriated by a legislative body. For more information, Act 203/2005 FAQs are available at the Campaign Spending Commission webpage. (See paragraph II, Website Reference.)
- G. **Confidential Information** – If an applicant believes any portion of a proposal contains information that should be withheld as confidential, the applicant shall request in writing nondisclosure of designated proprietary data to be confidential and provide justification to support confidentiality. Such data shall accompany the proposal, be clearly marked, and shall be readily separable from the proposal to facilitate eventual public inspection of the non-confidential sections of the proposal.

Note that price is not considered confidential and will not be withheld.

- H. **Proposal Submittal** – All mail-ins shall be postmarked by the United States Postal System (USPS) and received by the State purchasing agency no later than the submittal deadline indicated on the attached Proposal Mail-in and Delivery Information Sheet. All hand deliveries shall be received by the State purchasing agency by the date and time designated on the Proposal Mail-In and Delivery Information Sheet. Proposals shall be rejected when:
- Postmarked after the designated date; or
 - Postmarked by the designated date but not received within 10 days from the submittal deadline; or
 - If hand delivered, received after the designated date and time.

The number of copies required is located on the Proposal Mail-In and Delivery Information Sheet. Deliveries by private mail services such as FEDEX shall be considered hand deliveries and shall be rejected if received after the submittal deadline. Dated USPS shipping labels are not considered postmarks.

Faxed proposals and/or submission of proposals on diskette/cd or transmission by e-mail are not permitted.

IX. Discussions with Applicants

- A. Prior to Submittal Deadline.** Discussions may be conducted with potential applicants to promote understanding of the purchasing agency's requirements.
- B. After Proposal Submittal Deadline -** Discussions may be conducted with applicants whose proposals are determined to be reasonably inclined to being selected for award, but proposals may be accepted without discussions, in accordance section 3-143-403, HAR.

X. Opening of Proposals

Upon receipt of proposal by a state purchasing agency at a designated location, proposals, modifications to proposals, and withdrawals of proposals shall be date-stamped, and when possible, time-stamped. All documents so received shall be held in a secure place by the state purchasing agency and not examined for evaluation purposes until the submittal deadline.

Procurement files shall be open to public inspection after a contract has been awarded and executed by all parties.

XI. Additional Materials and Documentation

Upon request from the state purchasing agency, each applicant shall submit any additional materials and documentation reasonably required by the state purchasing agency in its evaluation of the proposals.

XII. RFP Amendments

The State reserves the right to amend this RFP at any time prior to the closing date for the final revised proposals.

XIII. Final Revised Proposals

If requested, final revised proposals shall be submitted in the manner, and by the date and time specified by the state purchasing agency. If a final revised proposal is not submitted, the previous submittal shall be construed as the applicant's best and final offer/proposal. *The applicant shall submit **only** the section(s) of the proposal that are amended, along with the Proposal Application Identification Form (SPO-H-200).* After final revised proposals are received, final evaluations will be conducted for an award.

XIV. Cancellation of Request for Proposal

The request for proposal may be canceled and any or all proposals may be rejected in whole or in part, when it is determined to be in the best interests of the State.

XV. Costs for Proposal Preparation

Any costs incurred by applicants in preparing or submitting a proposal are the applicants' sole responsibility.

XVI. Provider Participation in Planning

Provider participation in a state purchasing agency's efforts to plan for or to purchase health and human services prior to the state purchasing agency's release of a request for proposals, including the sharing of information on community needs, best practices, and providers' resources, shall not disqualify providers from submitting proposals if conducted in accordance with sections 3-142-202 and 3-142-203 of the Hawaii Administrative Rules for Chapter 103F, HRS.

XVII. Rejection of Proposals

The State reserves the right to consider as acceptable only those proposals submitted in accordance with all requirements set forth in this RFP and which demonstrate an understanding of the problems involved and comply with the service specifications. Any proposal offering any other set of terms and conditions contradictory to those included in this RFP may be rejected without further notice.

A proposal may be automatically rejected for any one or more of the following reasons: (Relevant sections of the Hawaii Administrative Rules for Chapter 103F, HRS, are parenthesized)

- (1) Rejection for failure to cooperate or deal in good faith. (Section 3-141-201, HAR)
- (2) Rejection for inadequate accounting system. (Section 3-141-202, HAR)
- (3) Late proposals (Section 3-143-603, HAR)
- (4) Inadequate response to request for proposals (Section 3-143-609, HAR)
- (5) Proposal not responsive (Section 3-143-610(a)(1), HAR)
- (6) Applicant not responsible (Section 3-143-610(a)(2), HAR)

XVIII. Notice of Award

A statement of findings and decision shall be provided to all applicants by mail upon completion of the evaluation of competitive purchase of service proposals.

Any agreement arising out of this solicitation is subject to the approval of the Department of the Attorney General as to form, and to all further approvals, including the approval of the Governor, required by statute, regulation, rule, order or other directive.

No work is to be undertaken by the awardee prior to the contract commencement date. The State of Hawaii is not liable for any costs incurred prior to the official starting date.

XIX. Protests

Any applicant may file a protest against the awarding of the contract. The Notice of Protest form, SPO-H-801, is available on the SPO website. (See paragraph II, Website Reference.) Only the following matters may be protested:

- (1) A state purchasing agency's failure to follow procedures established by Chapter 103F of the Hawaii Revised Statutes;
- (2) A state purchasing agency's failure to follow any rule established by Chapter 103F of the Hawaii Revised Statutes; and
- (3) A state purchasing agency's failure to follow any procedure, requirement, or evaluation criterion in a request for proposals issued by the state purchasing agency.

The Notice of Protest shall be postmarked by USPS or hand delivered to 1) the head of the state purchasing agency conducting the protested procurement and 2) the procurement officer who is conducting the procurement (as indicated below) within five working days of the postmark of the Notice of Findings and Decision sent to the protestor. Delivery services other than USPS shall be considered hand deliveries and considered submitted on the date of actual receipt by the state purchasing agency.

Head of State Purchasing Agency	Procurement Officer
Name: Clayton A. Frank	Name: Clifford N. Asato
Title: Interim Director	Title: Acting Business Management Officer
Mailing Address: 919 Ala Moana Boulevard, Room 400 Honolulu, Hawaii 96814	Mailing Address: 919 Ala Moana Boulevard, Room 413 Honolulu, Hawaii 96814
Business Address: same as above	Business Address: same as above

XX. Availability of Funds

The award of a contract and any allowed renewal or extension thereof, is subject to allotments made by the Director of Finance, State of Hawaii, pursuant to Chapter 37, HRS, and subject to the availability of State and/or Federal funds.

XXI. Monitoring and Evaluation

The criteria by which the performance of the contract will be monitored and evaluated are:

- (1) Performance/Outcome Measures
- (2) Output Measures
- (3) Quality of Care/Quality of Services
- (4) Financial Management
- (5) Administrative Requirements

XXII. General and Special Conditions of Contract

The general conditions that will be imposed contractually are on the SPO website. (See paragraph II, Website Reference). Special conditions may also be imposed contractually by the state purchasing agency, as deemed necessary.

Insurance Requirements. The PROVIDER shall obtain from a company authorized by law to issue such insurance in the State of Hawai'i commercial general liability insurance ("liability insurance") in an amount of at least TWO MILLION AND NO/100 DOLLARS (\$2,000,000.00) coverage for bodily injury and property damage resulting from the PROVIDER's performance under this Contract. The PROVIDER shall maintain in effect this liability insurance until the STATE certifies that the PROVIDER's work under the Contract has been completed satisfactorily.

The liability insurance shall be primary and shall cover the insured for all work to be performed under the Contract, including changes, and all work performed incidental thereto or directly or indirectly connected therewith.

A certificate of the liability insurance shall be given to the STATE by the PROVIDER. The certificate shall provide that the STATE and its officers and employees are Additional Insureds. The certificate shall provide that the coverages being certified will not be cancelled or materially changed without giving the STATE at least 30 days prior written notice by registered mail.

Should the “liability insurance” coverages be cancelled before the PROVIDER’s work under the Contract is certified by the STATE to have been completed satisfactorily, the PROVIDER shall immediately procure replacement insurance that complies in all respects with the requirements of this section.

Nothing in the insurance requirements of this Contract shall be construed as limiting the extent of PROVIDER’s responsibility for payment of damages resulting from its operations under this Contract, including the PROVIDER’s separate and independent duty to defend, indemnify, and hold the STATE and its officers and employees harmless pursuant to other provisions of this Contract.

XXIII. Cost Principles

In order to promote uniform purchasing practices among state purchasing agencies procuring health and human services under Chapter 103F, HRS, state purchasing agencies will utilize standard cost principles outlined in Form SPO-H-201 which is available on the SPO website (see paragraph II, Website Reference). Nothing in this section shall be construed to create an exemption from any cost principle arising under federal law.

Section 2

Service Specifications

Section 2

Service Specifications

I. Introduction

A. Overview, purpose or need

The Oahu Intake Service Center is soliciting a service provider to provide separate transitional residential placement with supportive social services as an alternative to detention for male and female defendants who are homeless and transitioning from the Oahu Community Correctional Center to the community.

The purpose of the placement is to successfully reintegrate these defendants through linkages with appropriate services while in a supportive transitional living environment that will reduce the chances of re-offending while enhancing the participants' ability to be productive members of society.

B. Planning activities conducted in preparation for this RFP

The Request for Information (RFI) orientation meeting was held on April 24, 2009. No written questions were received.

C. Description of the goals of the service

Housing placement is intended as transitional until the defendant obtains stable income or employment, appropriate housing, state issued identification, substance, mental health or other programming needs and community involvement. Residency will be funded for sixty (60) days maximum, unless the Contract Administrator approves an extension of funding requested by the supervising Intake Service Center officer and service provider. The goal of the services is to move the defendant from transitional to independent living arrangements with appropriate services in place.

D. Description of the target population to be served

1. Adult pretrial defendants recommended for Supervised Release. Consideration for pretrial transitional placement will be based on flight and public safety risk factors, and that defendant is homeless.
2. The service provider will be required to accept defendants who have been assessed as being appropriate for, or in need of transitional residential placement, and guideline Supervise Releases

E. 1. Geographic coverage of service

Transitional residential placement and services shall be provided on Oahu.

F. Probable funding amounts, source, and period of availability

The funding available for services under this RFP is approximately \$270,000 for FY2009, subject to availability beyond June 30, 2009 .

II. General Requirements

A. Specific qualifications or requirements, including but not limited to licensure or accreditation

1. Service provider shall be a profit corporation under the laws of the State of Hawaii or non-profit organization determined by the Internal Revenue Services to be exempt from the Federal income tax.
2. If a non-profit corporation, service provider must have a governing board whose members have no material conflict or interest and serve without compensation.
3. Service provider must have by-laws or policies that describe the manner in which business is conducted and policies that relate to nepotism and management of potential conflict of interest situations.
4. Service provider must have a minimum of one year of successful experience in dealing with a criminal justice population.
5. To those agencies that do not meet the one-year experience requirement, an exception can be made. The request for an exception shall include at a minimum a discussion of the following:
 - a. The reasons why the exception is being requested (i.e., the reasons why the organization does not meet the one year experience requirement, the service for which funds are being requested is a new service, etc.)
 - b. The qualifications and experience of the organization in providing service for other related state programs in the past.

- c. Description of the activities performed to date and accompanying statistical data.
- 6. Monitor participants' behavior to ensure compliance with all State and Federal Laws and the rules and regulations of the Department.
- 7. Comply with the State of Hawaii Codes and Regulations (i.e., Fire Code, Sanitation, Health Care, etc.). Service Provider shall submit copies of all applicable certifications and licenses with their proposal.

B. Secondary purchaser participation

(Refer to §3-143-608, HAR)

After-the-fact secondary purchases will be allowed.

Planned secondary purchases: No planned secondary purchases.

C. Multiple or alternate proposals

(Refer to §3-143-605, HAR)

Allowed Unallowed

D. Single or multiple contracts to be awarded

(Refer to §3-143-206, HAR)

Single Multiple Single & Multiple

Criteria for multiple awards:

Up to three applicants may be awarded contracts subject to the following:

Award, if any shall be determined by the applicant receiving the highest evaluation score, the estimated number of clients to be served and the location of the housing.

E. Single or multi-term contracts to be awarded (Refer to §3-149-302, HAR)

Single term (≤ 2 yrs) Multi-term (> 2 yrs.)

Contract terms:

Initial term of contract: Initial time of contract for a 12 month period July 1, 2009 to June 30, 2010 or the commencement date stated on the notice to proceed.

Length of each extension: Twelve months

Number of possible extensions: One

Maximum length of contract: Two years

The initial period shall commence on the contract start date or Notice to Proceed, whichever is later.

Conditions for extension: Extensions are subject to: the availability of funds; satisfactory performance of the provider to scope of services herein, and upon prior mutual agreement in writing.

F. RFP contact person

The individual listed below is the sole point of contact from the date of release of this RFP until the selection of the successful provider or providers. Written questions should be submitted to the RFP contact person and received on or before the day and time specified in Section 1, paragraph I (Procurement Timetable) of this RFP.

Marc Yamamoto
Administrative Services Office
Department of Public Safety
919 Ala Moana Blvd., Room 413
Honolulu, Hawaii 96814
Phone (808) 587-1215 Fax (808) 587-1244

III. Scope of Work

The scope of work encompasses the following tasks and responsibilities:

A. Service Activities

(Minimum and/or mandatory tasks and responsibilities)

1. Provide a transitional 24 hour shelter setting appropriate for achievement of the placement's purpose; separate facilities for adult male and adult female defendants.
2. Provide 24 hours shelter living arrangements, on-site security and supervision of defendants.
3. Case conference with Intake Service Center officer to coordinate service plan that identifies appropriate referrals to community resources.
4. Report progress and all violations promptly to the Intake Service Center officer; provide written report outlining any situation that caused disciplinary action to be taken against the defendant. A defendant's failure to return to the residence shall be reported to the Intake Service Center officer within forty eight (48) hours.

5. If termination is recommended, the reason(s) must be stated in a written termination report.
6. The defendant shall not be required to surrender his/her benefits such as Supplemental Security Income, General Assistance, Veteran's benefits, etc. to the service provider.
7. The defendant is responsible for getting food from community resources until he/she has an income or benefits to buy food/meals, and preparing his/her meals. The facility will provide a kitchen and dining area.
8. The Service Provider shall coordinate with the Oahu Intake Service Center officer what community resources to refer to and document resources/services defendant referred to, what resources/services were accepted and how long defendant utilized resources/services. Services shall include *referrals* to public and private social services, housing, vocational placement agencies, mental health services, and other similar agencies; monitoring the defendant's participation in such services, overseeing the reintegration process from transitional living toward independent living. Progress reports may be faxed.
9. The Service Provider shall assist the defendant in seeking, obtaining and maintaining approved employment. Transportation is the responsibility of the defendant and agreed upon with service provider and the Oahu Intake Service Center officer.
10. The Service Provider shall instruct the defendant in personal budgeting to ensure that he/she has a viable plan to meet their financial obligations and accumulate savings for use after 60 day placement.
11. The Service Provider shall arrange for transportation for the defendant to secure personal medical services; medical bills are the defendant's responsibility.
12. The Service Provider shall report any suspicion or probable cause to believe that a defendant is using illegal substances or alcohol to the Oahu Intake Service Center officer promptly.
13. The Service Provider shall enable defendant to engage in meaningful leisure, social and recreation activities.

B. Management Requirements (Minimum and/or mandatory requirements)

1. Personnel

The service provider and/or sub-provider shall notify each of its employees as well as employees of any subcontractors who provide services to any person supervised by the Director of Public Safety of the felony and misdemeanor statutes. In addition the service provider and any subcontractor shall maintain a copy of the aforementioned statutes and shall maintain in each of the aforementioned employees and employees of any subcontractors' file written documentation that the employee has received notice of the statutes.

Due to the defendants under this contract being under the jurisdiction of the Department of Public Safety, the service provider shall employ staff that is suitable to deal with population. The service provider or sub-provider shall not hire persons currently serving a criminal sentence (i.e., on furlough from a correctional facility, on probation, on parole, or under the terms of a DAG/DANC plea). Any employee with a criminal history shall be subject to review and approval by the Department. The Department will review and agree to the employment of service provider's staff and sub-providers in writing. The Department of Public Safety shall agree any changes to staff and/or sub-providers in writing.

2. Administrative

- a. Service provider must operate their program in accordance with the rules, regulations, and policies of the Department of Public Safety.
- b. The service provider must have the ability to supervise, train, and provide administrative direction relative to the delivery of services.
- c. The service provider and/or sub-provider shall inform and educate their employees of all Hawaii Revised Statutes that have reference to the delivery of services for the defendants committed to the custody of the Director of Public Safety (PSD).

3. Quality assurance and evaluation specifications

The Department's Intake Service Center Division Administrator will monitor the service provider's compliance with the service

specification mandates and evaluate the services performed. The Intake Service Center Division Administrator, who may suspend or terminate the services under the provisions of this contract, shall evaluate unacceptable practices or deviation from the service specifications. Prior to such suspension of the contract by the Administrator, the service provider shall be allowed to make every effort to correct any perceived discrepancies and shall be given reasonable time to do so. The Intake Service Center Division Administrator shall determine reasonable time.

4. Output and performance/outcome measurements

Applicant shall provide a detailed description of its outcome evaluation and measures of effectiveness and should include, but not limited to:

- Total number of defendants referred for placement.
- Number of defendants accepted into the program.
- Number of defendants referred to each service component.
- Number of defendants that successfully completed each service component.
- Number of defendants dropped out of each service component.
- Number of defendants terminated from the program due to misconducts (positive urinalysis, assault, etc).
- Number of defendants terminated due to criminal offense.
- Total number of drug tests (positive and negative).
- Percent of defendants who completed expectations set forth in individualized plan.
- Number of defendants completing the program.

Long term measures of success include recidivism rates and adjustment in the community. However, service providers will not be evaluated on measures that occur outside of the contract period.

5. Experience

Service provider shall provide a detailed description of its qualifications, experience, and track record in providing social and residential services to the community in general and criminal justice populations specifically. This section shall include:

- a) Resumes of the service provider's executive staff;
- b) List of experience as a service provider operating a residential program;
- c) List of experience as a service provider providing services to criminal justice population;
- d) List of prior contracts with the public sector in providing residential services and discussions of any problems or difficulties encountered in prior contracts;
- e) Success service provider has had in recruiting and retaining quality staff; and
- f) Service provider's current financial statement and any financial audits completed in the last three years.

The applicant must demonstrate experience in integrated case management with employment, substance, mental health, and other social service agencies.

6. Coordination of services

The applicant must demonstrate experience in coordinating services with social service agencies such as Department of Health, Division of Vocational Rehabilitation, the Department of Labor Workforce Development, Labor Union training programs, and resources in the community.

7. Reporting requirements for program and fiscal data

Service provider will be required to submit:

- a) Program reports filed separately from billings and marked "confidential".
- b) Monthly activity reports, in a format to be approved by the Department, no later than the 10th of each month.
- c) Report of any knowledge of criminal activity by a defendant, whether potential or actual, to the Department in accordance with agreed upon procedures.

8. Pricing structure or pricing methodology to be used

Pricing shall be based on unit of service pricing structure. The pricing shall include all taxes, shall be the all-inclusive cost to the State, and no other charges will be honored.

9. Units of service and unit rate

The Unit of Service and Unit rate shall be based on price per bed per day based on an estimated 8 male and 2 female beds and price per bed day in the community. Requests for occupancy guarantees are negotiable.

The bed day rate for community placement will be contingent on availability of funds also from unused bed days from the over-all program annual budget of \$270,000 as set forth by the Department. The ability to provide services will be dependent upon the ability to charge the specific dollar amount per day from the program budget.

10. Method of compensation and payment

Payment to the provider shall be made on a reimbursement basis for direct services upon receipt of the original invoice and three copies no later than 30 days after the last day for the month.

C. Facilities

The Service Provider shall provide a description of the facility(s) and site that will be used to meet the transitional placement of defendant and supportive services.

Section 3

Proposal Application Instructions

Section 3

Proposal Application Instructions

General instructions for completing applications:

- *Proposal Applications shall be submitted to the state purchasing agency using the prescribed format outlined in this section.*
- *The numerical outline for the application, the titles/subtitles, and the applicant organization and RFP identification information on the top right hand corner of each page should be retained. The instructions for each section however may be omitted.*
- *Page numbering of the Proposal Application should be consecutive, beginning with page one and continuing through for each section. See sample table of contents in Section 5.*
- *Proposals may be submitted in a three ring binder (Optional).*
- *Tabbing of sections (Recommended).*
- *Applicants must also include a Table of Contents with the Proposal Application. A sample format is reflected in Section 5, Attachment B of this RFP.*
- *A written response is required for **each** item unless indicated otherwise. Failure to answer any of the items will impact an applicant's score.*
- *Applicants are **strongly** encouraged to review evaluation criteria in Section 4, Proposal Evaluation when completing the proposal.*
- *This form (SPO-H-200A) is available on the SPO website (see Section 1, paragraph II, Website Reference). However, the form will not include items specific to each RFP. If using the website form, the applicant must include all items listed in this section.*

The Proposal Application comprises the following sections:

- *Proposal Application Identification Form*
- *Table of Contents*
- *Program Overview*
- *Experience and Capability*
- *Project Organization and Staffing*
- *Service Delivery*
- *Financial*
- *Other*

I. Program Overview

Applicant shall give a brief overview to orient evaluators as to the program/services being offered.

II. Experience and Capability

Service Provider shall provide a detailed description of its qualifications, experience, and track record in providing social and residential services to the community in general and criminal justice populations specifically. This section shall include:

- a) Resumes of the service provider's executive staff;
- b) List of experience as a service provider operating a residential program;
- c) List of experience as a service provider providing services to criminal justice population;
- d) List of prior contracts with the public sector in providing residential services and discussions of any problems or difficulties encountered in prior contracts;
- e) Success service provider has had in recruiting and retaining quality staff; and
- f) Service provider's current financial statement and any financial audits completed in the last three years.

The applicant must demonstrate experience in integrated case management with employment, substance, mental health, and other social service agencies.

For those agencies that do not meet the one-year experience requirement, an exception can be made. The request for an exception shall include at a minimum a discussion of the following:

1. The reasons why the exception is being requested (i.e., the reasons why the organization does not meet the one year experience requirement, the service for which funds are being requested is a new service, etc.)
2. The qualifications and experience of the organization in providing services for other related state programs in the past.
3. Description of the activities performed to date and accompanying statistical data.

A. Quality Assurance and Evaluation

The applicant shall describe its own plans for quality assurance and evaluation for the proposed services, including methodology.

B. Coordination of Services

The applicant shall demonstrate the capability to coordinate services with other agencies and resources in the community.

C. Facilities

The applicant shall provide a description of its facilities and demonstrate its adequacy in relation to the proposed services. If facilities are not presently available, describe plans to secure facilities. Also describe how the facilities meet ADA requirements, as applicable, and special equipment that may be required for the services.

III. Project Organization and Staffing

A. Staffing

1. Proposed Staffing

The applicant shall describe the proposed staffing pattern, client/staff ratio and proposed caseload capacity appropriate for the viability of the services. (Refer to the personnel requirements in the Service Specifications, as applicable.)

2. Staff Qualifications

The applicant shall provide the minimum qualifications (including experience) for staff assigned to the program. (Refer to the qualifications in the Service Specifications, as applicable)

B. Project Organization

1. Supervision and Training

The applicant shall describe its ability to supervise, train and provide administrative direction relative to the delivery of the proposed services.

2. Organization Chart

The applicant shall reflect the position of each staff and line of responsibility/supervision. (Include position title, name and full time equivalency) Both the "Organization-wide" and "Program" organization charts shall be attached to the Proposal Application.

IV. Service Delivery

Applicant shall include a detailed discussion of the applicant's approach to applicable service activities and management requirements from Section 2, Item III. - Scope of Work, including (if indicated) a work plan of all service activities and tasks to be completed, related work assignments, responsibilities and timelines schedules. Applicant shall include a

complete description of services and activities proposed to provide a comprehensive program for defendants. This section shall include, at a minimum, the following:

1. Program philosophy;
2. Program components;
3. Description of case management services, including record-keeping and report writing methods;
4. Description of how basic services will be provided;
5. Description of how the range of services will be provided.
6. Description of how agency will support defendant's placement in services, assist with enhancement of defendant's motivation to complete service.
7. Description of on-site supervision of defendants.

V. Financial

A. Pricing Structure

Applicant shall submit a cost proposal utilizing the pricing structure designated by the state-purchasing agency. The cost proposal shall be attached to the Proposal Application.

Pricing shall be based on unit of service pricing structure. Proposals shall identify the unit cost for each bed per day as well as the estimated number of beds to be provided. The pricing shall include all taxes, shall be all inclusive cost to the State, and no other charges will be honored.

All budget forms, instructions and samples are located on the SPO website (see the Proposal Application Checklist in Section 5 for website address). The following budget form(s) shall be submitted with the Proposal Application:

SPO-H-205, Budget
SPO-H-205A, Organization-Wide Budget by Source of Funds
SPO-H-206A, Budget Justification – Personnel – Salaries and Wages
SPO-H-206B, Budget Justification – Personnel – Payroll Taxes, Assessments and Fringe Benefits
SPO-H-206F, Budget Justification – Contractual Services – Subcontracts

B. Other Financial Related Materials

Accounting System

In order to determine the adequacy of the applicant's accounting system as described under the administrative rules, the following documents are requested as part of the Proposal Application (may be attached):

Applicant's current financial statement and any financial audits completed in the last three (3) years.

VI. Other

Litigation

The applicant shall disclose any pending litigation to which they are a party, including the disclosure of any outstanding judgment. If applicable, please explain.

Section 4

Proposal Evaluation

Section 4 Proposal Evaluation

I. Introduction

The evaluation of proposals received in response to the RFP will be conducted comprehensively, fairly and impartially. Structural, quantitative scoring techniques will be utilized to maximize the objectivity of the evaluation.

II. Evaluation Process

The procurement officer or an evaluation committee of designated reviewers selected by the head of the state purchasing agency or procurement officer shall review and evaluate proposals. When an evaluation committee is utilized, the committee will be comprised of individuals with experience in, knowledge of, and program responsibility for program service and financing.

The evaluation will be conducted in three phases as follows:

- Phase 1 - Evaluation of Proposal Requirements
- Phase 2 - Evaluation of Proposal Application
- Phase 3 - Recommendation for Award

Evaluation Categories and Thresholds

<u>Evaluation Categories</u>	<u>Possible Points</u>
<i>Administrative Requirements</i>	
<i>Proposal Application</i>	
Program Overview	0 points
Experience and Capability	30 points
Project Organization and Staffing	15 points
Service Delivery	45 points
Financial	10 Points
TOTAL POSSIBLE POINTS	100 Points

III. Evaluation Criteria

A. Phase 1 - Evaluation of Proposal Requirements

Administrative Requirements

- Application Checklist
- Registration (if not pre-registered with the State Procurement Office)
- Certificate of Liability Insurance

Proposal Application Requirements

- Proposal Application Identification Form (Form SPO-H-200)
- Table of Contents
- Program Overview
- Experience and Capability
- Project Organization and Staffing
- Service Delivery
- Financial (All required forms and documents)
- Program Specific Requirements (as applicable)

B. Phase 2 - Evaluation of Proposal Application (100 Points)

Program Overview: No points are assigned to Program Overview. The intent is to give the applicant an opportunity orient evaluators as to the service(s) being offered.

1. Experience and Capability (30 Points)

The State will evaluate the applicant’s experience and capability relevant to the proposal contract, which shall include:

- | | | |
|-----------|--|---------------------|
| A. | Necessary Skills | <u>5 pts</u> |
| | <ul style="list-style-type: none"> • Demonstrated skills, abilities, and knowledge relating to the delivery of the proposed services. | |
| B. | Experience | <u>5 pts</u> |
| | <ul style="list-style-type: none"> • Three (3) years of experience of providing services to the criminal justice offenders. | |

*Superior service: +5 points maximum
(Superior service to be defined as vendor providing exceptional services per the contract or services beyond the minimum service requirements of the contract.)*

*Service not yet established +0 points
(For providers not yet established working with the correctional population)*

*Substandard service -5 points maximum
(Substandard service defined as notices issued to the provider for corrective action which have not been adequately addressed.)*

- C. Quality Assurance and Evaluation 5 pts**
 - Sufficiency of quality assurance and evaluation plans for the proposed services, including methodology.

- D. Coordination of Services 5 pts**
 - Demonstrated capability to coordinate services with other agencies and resources in the community.

- E. Facilities 10 pts**
 - Adequacy of facilities relative to the proposed services.

2. Project Organization and Staffing (15 Points)

The State will evaluate the applicant’s overall staffing approach to the service that shall include:

- A Project Organization 7 pts**
 - Supervision and Training: Demonstrated ability to supervise, train and provide administrative direction to staff relative to the delivery of the proposed services. 4 pts
 - Organization Chart: Approach and rationale for the structure, functions, and staffing of the proposed organization for the overall service activity and tasks. 3 pts

- | | |
|---|--------------|
| B. Staffing | 8 pts |
| <ul style="list-style-type: none"> • <u>Proposed Staffing</u>: That the proposed staffing pattern, client/staff ratio, and proposed caseload capacity is reasonable to insure viability of the services. | <u>4 pts</u> |
| <ul style="list-style-type: none"> • <u>Staff Qualifications</u>: Minimum qualifications (including experience) for staff assigned to the program. | <u>4 pts</u> |

3. Service Delivery (45 Points)

The evaluation criteria for this section will assess the applicant’s approach to the service activities and management requirements outlined in the POS Proposal Application.

The evaluation criteria may also include an assessment of the logic of the work plan for the major service activities and tasks to be completed, including clarity in work assignments and responsibilities and the realism of the timelines and schedules, as applicable.

- | | |
|---|---------------|
| <ul style="list-style-type: none"> • 24 hour on site accountability and supervision of defendants | <u>10 pts</u> |
| <ul style="list-style-type: none"> • Implementation of program plan by referral, placement, supportive assistance and monitoring of appropriate services; ie., stable housing, employment, training, substance abuse, mental health. | <u>10 pts</u> |
| <ul style="list-style-type: none"> • Assist defendant plan and transition to stable residence. | <u>5 pts</u> |
| <ul style="list-style-type: none"> • Assist defendant with transportation arrangements to facilitate defendant accessing healthcare, treatment, and other services needed. | <u>5 pts</u> |
| <ul style="list-style-type: none"> • Supportive assistance to help defendant to accept and use services | <u>5 pts</u> |
| <ul style="list-style-type: none"> • Budget instructions to assist defendant plan and manage personal finances. | <u>5 pts</u> |
| <ul style="list-style-type: none"> • Facilitate family, pro-social relationships and leisure activities. | <u>5 pts</u> |

4. Financial (10 Points)

- Adequacy of accounting system
- Competitiveness and reasonableness of unit of service, as applicable
- Financial stability of the applicant.

C. Phase 3 - Recommendation for Award

Each notice of award shall contain a statement of findings and decision for the award or non-award of the contract to each applicant.

Section 5

Attachments

- A. Proposal Application Checklist
- B. Sample Table of Contents

Proposal Application Checklist

Applicant: _____

RFP No.: **PSD 09-ISC-42**

The applicant's proposal must contain the following components in the order shown below. This checklist must be signed, dated and returned to the purchasing agency as part of the Proposal Application. SPOH forms are on the SPO website. See Section 1, paragraph II Website Reference.*

Item	Reference in RFP	Format/Instructions Provided	Required by Purchasing Agency	Completed by Applicant
General:				
Proposal Application Identification Form (SPO-H-200)	Section 1, RFP	SPO Website*	X	
Proposal Application Checklist	Section 1, RFP	Attachment A	X	
Table of Contents	Section 5, RFP	Section 5, RFP	X	
Proposal Application (SPO-H-200A)	Section 3, RFP	SPO Website*	X	
Tax Clearance Certificate (Form A-6)	Section 1, RFP	Dept. of Taxation Website (Link on SPO website)*	X	
Cost Proposal (Budget)				
SPO-H-205	Section 3, RFP	SPO Website*	X	
SPO-H-205A	Section 3, RFP	SPO Website* Special Instructions are in Section 5	X	
SPO-H-205B	Section 3, RFP,	SPO Website* Special Instructions are in Section 5		
SPO-H-206A	Section 3, RFP	SPO Website*	X	
SPO-H-206B	Section 3, RFP	SPO Website*	X	
SPO-H-206C	Section 3, RFP	SPO Website*		
SPO-H-206D	Section 3, RFP	SPO Website*		
SPO-H-206E	Section 3, RFP	SPO Website*		
SPO-H-206F	Section 3, RFP	SPO Website*	X	
SPO-H-206G	Section 3, RFP	SPO Website*		
SPO-H-206H	Section 3, RFP	SPO Website*		
SPO-H-206I	Section 3, RFP	SPO Website*		
SPO-H-206J	Section 3, RFP	SPO Website*		
Certifications:				
Federal Certifications				
Debarment & Suspension		Section 5, RFP		
Drug Free Workplace		Section 5, RFP		
Lobbying		Section 5, RFP		
Program Fraud Civil Remedies Act		Section 5, RFP		
Environmental Tobacco Smoke		Section 5, RFP		
Program Specific Requirements:				
Certificate of Good Standing	Section 1, RFP		X	
Certificate of Compliance (LIR #27)	Section 1, RFP		X	
Certificate of Insurance	Section 1, RFP		X	
Copies of Certifications/licenses	Section 3, RFP		X	

Authorized Signature

Date

**Proposal Application
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 SPO-H-206A Budget Justification - Personnel: Salaries & Wages
 SPO-H-206B Budget Justification - Personnel: Payroll Taxes and
 Assessments, and Fringe Benefits
 SPO-H-206C Budget Justification - Travel: Interisland
 SPO-H-206E Budget Justification - Contractual Services – Administrative

B. Other Financial Related Materials
 Financial Audit for fiscal year ended June 30, 1996

C. Organization Chart
 Program
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D. Performance and Output Measurement Tables
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E. Program Specific Requirements