

Amendment # 2

Issued on: February 5, 2008

For Requests for Proposals RFP-MQD-2008-012

QUEST Expanded Access (QExA) Enrollment Counselor for Medicaid Eligible Individuals who are Aged, Blind, or Disabled

#	RFP Section #	RFP Language	Amendment
1	50.230.1  Plan Selection Record	Paragraph reads:  The Contractor shall develop a one-page Plan Selection Record template to record the plan selection and other relevant information for the enrollees and potential enrollees that the Contractor counsels. At the conclusion of the counseling sessions, the Contractor's enrollment counselor shall note the health plan selection of the enrollee or potential enrollee on the DHS-approved paper form. The enrollment counselor should then reconfirm the marked plan choice with the enrollee or potential enrollee. The enrollment counselor shall then attest to the accuracy of the information by signing and dating the form.	Paragraph is amended to read:  The Contractor shall develop a one-page Plan Selection Record template to record the plan selection and other relevant information for the enrollees and potential enrollees that the Contractor counsels. <b>The plan selection record is the official record of enrollment for oral choices received in either phone-based or community-based enrollment counseling sessions.</b> At the conclusion of the counseling sessions, the Contractor's enrollment counselor shall note the health plan selection of the enrollee or potential enrollee on the DHS-approved paper form. The enrollment counselor should then reconfirm the marked plan choice with the enrollee or potential enrollee. The enrollment counselor shall then attest to the accuracy of the information by signing and dating the form.
2	60.220.3, second sentence  Report due dates	Language reads:  During other periods, the Contractor shall submit by the 5th day of each month a summary report with data on each metric for the preceding month.	Language is amended to read:  During other periods, the Contractor shall submit by the <del>5th</del> <b>seventh (7<sup>th</sup>)</b> day of each month a summary report with data on each metric for the preceding month.

3	70.220, first paragraph  Independence and freedom from conflicts of interest.		Language is amended to add the following two sentences, which shall appear as a new paragraph immediately after the second sentence of the first paragraph:  <b>The Contractor and all subcontractors covenant that they are and shall remain independent and free from any conflicts of interest as described at 42 CFR § 438.410(b). This covenant reflects, <i>inter alia</i>, the federal requirements that the Contractor be independent from and have no financial interest with any managed care organization or health care provider in Hawaii.</b>
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