

**Written Questions for
Dental TPA Services for the State of Hawaii Medicaid Population
RFP-MQD-2016-003 (Q&A#2)
3/21/16**

#	RFP Section #	RFP Page #	Paragraph #	Question	Answer
1	Section 61.100 and Section 40.630			Question was whether the amendment to 61.100 regarding claims processing function should have been accompanied by an amendment to 40.630 (items 1 and 2). Not sure if those items were intentionally left in or it was an oversight since in another section.	<p>Section 40.630 addresses Billing and Reimbursement for claims that are submitted via hard copy and electronically. DHS intended that the vendor be able to perform those functions for billing and reimbursement as listed in section 40.630, as applicable to the method of claim submission.</p> <p>Section 61.100 was amended to clarify and identify which components of the claims processing function shall be located on Oahu (i.e., claims resolution and processing of prior authorizations). The Offeror may choose to include additional processing functions, which should be incorporated in the Offeror's explanation of its claim processing capabilities as requested by section 61.100.</p>

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2	70.230	104	A	<p>Questions about response to Q#21 on the Q&A#1 dated 3-11-16. (Note: Question #21: Please provide the annual amount that MQD pays its current TPA for these services. Response: \$320,833.33 for each year of the contract.)</p> <p>Questions: * If regarding TPA payment should be \$320K per year or per month. * Please clarify the correct TPA payment amount.</p>	<p>Response to Q&A issued on 3-11-2016, question #21 is revised to reflect: The annual TPA payment should be \$3,850,000.</p>