

STATE OF HAWAII
**REQUEST FOR
 CRISIS PURCHASE OF SERVICE**
 PURSUANT TO §103F-406, HRS

15 APR 15 A8:11

To: Chief Procurement Officer

ADMINISTRATION
 STATE PROCUREMENT OFFICE
 STATE OF HAWAII

From: DHS/SSD/SSO/APSS on behalf of Adult Protective and Community Services
 Branch (APCSB)/Unit 1 (12)
Department/Division/Branch or Office

Pursuant to Section 103F-406, HRS, and Chapter 3-147, HAR, the Department Head has determined a crisis condition exists and requests approval to make a crisis purchase for the following:

1. Request made:	<input type="checkbox"/> Before-the-Fact	<input checked="" type="checkbox"/> After-the-Fact
2. Title and description of health and human service(s):	<p>Eighty-two (82)-year-old female client (Wife) and eighty-four (84)-year-old client (Husband) were both in need of IN-HOME 24/7 HOME HEALTH CARE SERVICES to monitor unstable health status of Husband and mitigate possible harm to himself, and Wife, as his primary caregiver at the time, was herself and continues to be primarily wheelchair-bound and at-risk for falls and injuries to self.</p>	
3. Provider Name and Address:	<p>Safe Harbor Homecare, Inc. (SHHI) 99-080 Kauhale Street, No. C-16 Aiea, HI 96701</p>	
4. Total Contract Funds:	\$57,991	
5. Term of Contract:	Start: 12/3/14	End: 3/2/15
<p>Crisis purchases of service are limited to current needs only. Enter justification for length of contract: Due to clients' deteriorating medical, physical, mental health conditions, and demise of Husband in December 2014, both Husband and Wife were unable to meet and care for his/her own and/or each other's needs.</p>		
6. Describe the nature of the crisis condition (pursuant to section 3-147-201, HAR):	<p>Please see attached Narrative and Timeline for ongoing crisis situation resulting from domestic violence, multiple medical, physical and mental diagnoses, which rendered both Husband and Wife as vulnerable adults in need of intensive daily in-home (24/7) home health care services.</p>	

STATE OF HAWAII
REQUEST FOR
CRISIS PURCHASE OF SERVICE
PURSUANT TO §103F-406, HRS

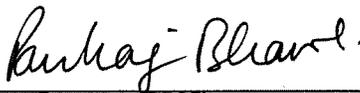
7. Describe the reason for selection of the provider (including description of practicable competition):
A comparative analysis was completed in attempts to find practicable competitive and similar in-home 24/7 homecare services. Based on APS comparative analysis findings:

1. Safe Harbor Homecare, Inc. (SHHI) was ultimately selected as the initial and ongoing provider of services; as it proved most competitive and practicable in comparison to other similar in-home 24/7 homecare agencies.
 - a. And, more importantly, SHHI in-home 24/7 homecare services were immediately available, with its initial, and continual and demonstrated willingness to work with the difficult ongoing crisis situations brought about/stemming from the myriad concerns and needs of Husband and Wife;
 - b. SHHI charges at a rate of \$35.00 an hour for two clients for RN services, such as: assistance with feeding, ambulating to bathroom, prevention from falling, etc.; and provided 24/7 care for Husband and Wife from 12/3/2014 until 12/6/2014; when Husband was re-hospitalized at Kaiser Permanente Medical Center, after contracting pneumonia.
 - c. SHHI charges \$25.00 an hour for one client for RN services; SHHI continued to provide the intensive in-home 24/7 homecare services for Wife from 12/6/2014 until 3/2/2015; when Wife agreed to be and was placed in an adult foster care home on 3/2/2015
2. Bayada Home Health Care (BHHC) proved more costly, as its charges for similar RN services (see SHHI RN services, as described in above no. 1) were assessed at \$55.00 an hour for one client and \$60.00 an hour for two clients;
3. Home Instead Senior Care (HISC) does not provide registered nurses services; and
4. Bright Star Care (BSC) charges rates that are approximately twice the cost/way over and above rates compared to SHHI and BHHC, as charges range from \$60.00 to \$200.00 an hour, depending on level of in-home healthcare/RN services.

8. For approvals requested after-the-fact, explain why it was not practicable to request approval prior to the purchase:
From the onset of the initial report in November 2014, and ongoing crisis situations involving both Husband and Wife, the APS continued to seek most appropriate, competitive and practicable resolve in its mandate to provide needed intensive services for Husband and Wife over time. In-home 24/7 homecare services were terminated when Wife was placed in an adult foster care home on 3/2/2015, after she agreed to placement on 3/2/2015.

9. Direct questions to (name & position):	Cynthia "Cyndy" S. Pierce
Phone number:	587-3168
e-mail address:	cpierce@dhs.hawaii.gov

I certify that the information provided above is to the best of my knowledge true and correct.



Department Head Signature



Date



Rachel Wong, DrPh
Typed Name

STATE OF HAWAII
REQUEST FOR
CRISIS PURCHASE OF SERVICE
PURSUANT TO §103F-406, HRS

FOR CHIEF PROCUREMENT OFFICER USE ONLY

Chief Procurement Officer's Comments:

This award is required to be posted on the Awards Reporting System.

If there are any questions, please contact Corrine Higa at 587-4706, or
corinne.y.higa@hawaii.gov.

APPROVED DISAPPROVED NO ACTION



Chief Procurement Officer Signature

4/21/15

Date

Please ensure adherence to applicable administrative requirements.

Timeline of Events	
11/28/2014	APS received Intake Report from Kaiser Permanente Medical Center (KPMC) of physical abuse of 84-year-old male patient (Husband) by 82-year-old female (Wife). Seriousness of assault precipitated inpatient services at KPMC.
12/1/2014	Husband was released back to Wife per his request. On this date, Husband stated to APS worker (Worker) that, on 11/28/2014, Wife had physically assaulted him with her cane and that Wife informed him that she did not know who he was at that time.
12/3/2014	APS Worker initiated follow-up home visit. On this date, it was assessed Husband and Wife would require 24/7 supervised care. Both refused out-of-home adult foster care placement (AFCP). Contact made with Safe Harbor Homecare, Inc. Agency conducted assessment and determined that Husband and Wife required "total assist" confirming the need for in-home 24/7 homecare services.
12/3/2014 through 12/6/2014	In-home 24/7 homecare services were in place for both Husband and Wife
12/6/2014	Husband re-hospitalized due to contracting pneumonia
12/4/2014	APS Worker generated Intake report of self-neglect of Wife, based on her inability to independently address areas of activities of daily living (ADL), such as, toileting, feeding, dressing, grooming, transferring (in/out of a chair, the bed), bathing, being mobile, etc.; and managing instrumental activities of daily living (IADL), such as, managing finances, going shopping, doing housekeeping, preparing food, laundering clothes, obtaining transportation, managing medications, etc. Specific concerns included Wife being at-risk for falling, due to being predominantly wheel chair-bound.
12/8/2014	Dr. Raymond Davidson, a State licensed psychiatrist and board certified by the American Board of Psychiatry and Neurology, who physically met with Wife on this date at her home, assessed Wife as to "not have the capacity or ability to make medical decisions, legal decisions, and financial decisions in her best interest".
12/21/2014	Husband died while hospitalized as inpatient at KPMC, due to complications of having pneumonia.
12/6/2014 to 3/2/2015	In-home 24/7 homecare services continued to be in-place for Wife. During this period through the date of being placed at out-of-home adult foster care placement on 3/2/2015, Wife refused placement and refused to pay for the in-home 24/7 homecare services provided to her.
3/2/2015	Wife was placed into an out-of-home adult foster care home. Though she was placed out of her home, she continued to believe she could live independently.
3/17/2015	Family Court awarded Legal Guardianship of Wife to the Office of Public Guardian (OPG). Though consultation was held with OPG to pursue conservatorship over Wife's financial resources to liquidate any assets/property owned by Wife, at the hearing, the OPG representative expressed that OPG was not agreeable to having the Family Court order conservatorship, at that time. Thus, language regarding the filing of conservatorship was not inserted in the Legal Guardianship court order.